



Oakland Community
Health Network

Developmental Disabilities • Mental Health • Substance Recovery

PROGRAM DESCRIPTIONS

A comprehensive guide to programs and services
serving Oakland County, Michigan

Programs & Services Include:

Specialty Mental Health Services

Community Inclusion Programs

Crisis Services

Training & Education Programs

Substance Use Disorder Services

Access Services

Justice System Initiatives

OCHN

UNDERSTANDING SPECIALTY MENTAL HEALTH SERVICES

OCHN UNDERSTANDING SPECIALTY MENTAL HEALTH SERVICES

Oakland Community Health Network (OCHN) provides a comprehensive array of specialty behavioral health services designed to support individuals with serious mental illness (SMI), serious emotional disturbance (SED), intellectual/developmental disabilities (I/DD), substance use disorders (SUD), and co-occurring conditions. These services are delivered in the least restrictive environment possible and are individualized based on assessed needs, medical necessity, personal goals, and person-centered planning.

The following descriptions provide an overview of specialty behavioral health services available through the OCHN provider network.

EMPLOYMENT SUPPORTS PROGRAM DESCRIPTION

Employment Supports assist individuals in obtaining, maintaining, and advancing in competitive integrated employment. Services focus on helping individuals identify employment goals, develop workplace skills, secure employment opportunities, and maintain successful employment.

Populations Served

Adults with behavioral health conditions, intellectual/developmental disabilities, and substance use disorders seeking employment.

Settings

Employment settings, community locations, provider offices, businesses, educational environments, and virtual platforms.

Days/Hours of Service

Based upon employment needs and individualized service plans.

Frequency of Service

Individualized based upon employment goals and support needs.

Payers and Funding Sources

Medicaid, vocational rehabilitation partnerships, grants, and behavioral health funding.

Fees

No fees for eligible individuals.

Referral Sources

- Case managers
- Behavioral health providers
- Michigan Rehabilitation Services
- OCHN providers
- Self-referrals

Services Offered

- Employment assessment
- Job development
- Job placement support
- Job coaching coordination
- Employment retention services

Service Delivery

Provided through contracted provider organizations and employment specialists.

COMMUNITY LIVING SUPPORTS (CLS) PROGRAM DESCRIPTION

Community Living Supports (CLS) assists individuals in developing, maintaining, and enhancing skills necessary to live successfully within the community and achieve greater independence. Services focus on improving daily living skills, increasing community participation, and reducing barriers to independent functioning.

Populations Served

Individuals with intellectual/developmental disabilities, serious mental illness, serious emotional disturbance, and other eligible behavioral health conditions requiring support with activities of daily living.

Settings

Services are provided in homes, community settings, workplaces, educational settings, residential programs, and community-based environments.

Days/Hours of Service

Based upon authorized service plans and individual needs.

Frequency of Service

Determined by assessed needs, medical necessity, and service authorization.

Payers and Funding Sources

Medicaid and public behavioral health funding.

Fees

No fees for eligible individuals.

Referral Sources

- OCHN Access Services
- Case Managers
- Healthcare providers
- Behavioral health providers

Services Offered

- Daily living skill development
- Community integration support
- Independent living support
- Social skill development
- Community participation assistance

Service Delivery

Provided by contracted provider organizations within the OCHN provider network.

HOUSING SUPPORTS PROGRAM DESCRIPTION

Housing Supports assist individuals in obtaining and maintaining safe, stable, and affordable housing. Services focus on reducing homelessness, increasing housing stability, supporting independent living, and improving overall quality of life.

Populations Served

Individuals with behavioral health conditions, intellectual/developmental disabilities, co-occurring disorders, and those at risk of homelessness.

Settings

Community settings, residential environments, housing programs, shelters, supportive housing programs, and provider offices.

Frequency of Service

Based upon housing needs and service authorization.

Payers and Funding Sources

Housing grants, behavioral health funding, Medicaid-supported services, and community partnerships.

Referral Sources

- Case managers
- Hospitals
- Shelters
- Community organizations
- Behavioral health providers

Services Offered

- Housing navigation
- Housing stabilization support
- Community resource linkage
- Independent living support
- Homelessness prevention assistance

Service Delivery

Provided through OCHN provider organizations and community housing partners.

RESPIRE SERVICES PROGRAM DESCRIPTION

Respite Services provide planned or emergency short-term relief for families, caregivers, and guardians who support individuals with behavioral health needs or intellectual/developmental disabilities. Services are intended to reduce caregiver stress, support family stability, and maintain community-based living arrangements.

Populations Served

Individuals receiving behavioral health services and their caregivers, families, or guardians.

Settings

Licensed respite facilities, community settings, residential settings, provider agencies, and approved respite environments.

Days/Hours of Service

Based upon service authorization and provider availability.

Frequency of Service

Determined by assessed need, caregiver circumstances, and service authorization.

Payers and Funding Sources

Medicaid, behavioral health funding, and public funding sources.

Fees

No fees for eligible individuals.

Referral Sources

- Case managers
- Healthcare providers
- Behavioral health providers
- Families and guardians

Services Offered

- Planned respite care
- Emergency respite care
- Caregiver support
- Temporary supervision and assistance

Service Delivery

Provided through contracted provider organizations within the OCHN provider network.

AUTISM SERVICES PROGRAM DESCRIPTION

The Autism Services Program assists children, adolescents, adults, and families affected by Autism Spectrum Disorder (ASD) by connecting them with specialized services, supports, resources, and providers throughout Oakland County. Autism is a spectrum condition that affects individuals differently, and the program is designed to support individualized needs while promoting skill development, independence, community inclusion, and quality of life. OCHN serves as the access point for eligible public behavioral health services and helps families navigate available autism-related resources and benefits.

The Autism Services Program provides screening, eligibility determination, service coordination, provider linkage, family support, and resource navigation. Services may include Applied Behavioral Analysis (ABA), behavior management, community living supports, respite services, skill-building services, speech and language supports, and other medically necessary interventions available through OCHN's provider network.

Populations Served

Children, adolescents, and adults diagnosed with Autism Spectrum Disorder (ASD), as well as their families, caregivers, and support systems. Services are available to eligible Oakland County residents who meet criteria for autism-related supports and specialty behavioral health services.

Settings

Services may be provided in:

- Individual homes
- Community settings
- Schools and educational environments
- Provider agency locations
- Clinics and healthcare settings
- OCHN administrative offices
- Approved virtual environments and telehealth platforms

Services are delivered through OCHN's contracted provider network and community partners.

Days/Hours of Service

OCHN Autism Services staff are available Monday through Friday from 8:00 a.m. to 5:00 p.m.

Other appointment times may be available by arrangement.

Frequency of Service

Frequency of services is individualized based upon assessed need, medical necessity, age, eligibility requirements, and the Individual Plan of Service (IPOS). Services may occur multiple times per week or at intervals determined through person-centered planning.

Payers and Funding Sources

Funding may be provided through:

- Medicaid
- Healthy Michigan Plan
- State General Fund
- Federal funding sources
- Local public behavioral health funding
- Autism benefit funding programs

AUTISM SERVICES PROGRAM DESCRIPTION CONT.

Fees

There are no fees for eligible individuals receiving publicly funded autism services through Oakland Community Health Network.

Referral Sources

Referrals may originate from:

- Parents and guardians
- Schools and educational systems
- Pediatricians and healthcare providers
- Behavioral health providers
- Early intervention programs
- Community organizations
- Self-referrals
- OCHN Access Services

Telehealth / Information and Communication Technology

Services may be provided through HIPAA-compliant telehealth platforms, telephone communication, electronic health records, secure communication systems, and approved virtual technologies when clinically appropriate.

Geographic Area Served

Oakland County, Michigan.

Services Offered

Services may include:

- Applied Behavioral Analysis (ABA) services
- Autism screening and eligibility determination
- Service coordination and case management
- Community Living Supports (CLS)
- Behavior management services
- Respite services
- Skill-building services
- Speech and language services
- Family education and support
- Resource navigation
- Community integration supports
- Referral to specialized autism resources and providers

Available services are determined through assessment, eligibility requirements, and person-centered planning.

Service Delivery

Autism Services are coordinated through Oakland Community Health Network and delivered through contracted provider organizations within the OCHN provider network. OCHN staff assist individuals and families in navigating available services, determining eligibility, and connecting with appropriate providers and supports.

Additional Resources

OCHN provides families access to autism resource information, including the Autism Benefits Process Infographic and other educational materials designed to help families understand available supports and navigate the service system.

CASE MANAGEMENT / SUPPORTS COORDINATION PROGRAM DESCRIPTION

Case Management services, also known as Supports Coordination, assist individuals in accessing, coordinating, monitoring, and evaluating services and supports necessary to promote recovery, independence, resilience, community inclusion, and improved quality of life. Case Management is a person-centered service that focuses on identifying strengths, needs, preferences, and goals while ensuring access to medically necessary services and community resources.

Every eligible individual begins with an Access Screening and assessment process which informs development of an Individual Plan of Service (IPOS) or Person-Centered Plan. Case Managers work collaboratively with individuals, families, guardians, providers, and community partners to coordinate services and monitor progress toward identified goals.

Populations Served

Eligible Oakland County residents with serious mental illness, serious emotional disturbance, intellectual/developmental disabilities, co-occurring disorders, and other populations eligible for specialty behavioral health services through OCHN.

Settings

Case Management services are community-based and may occur in homes, schools, hospitals, residential settings, community locations, OCHN offices, provider offices, and through approved virtual platforms.

Days/Hours of Service

Case Management staff are generally available Monday through Friday between 8:00 a.m. and 5:00 p.m. Services may also occur during evenings and weekends based on individual need and service authorization.

Frequency of Service

Frequency is determined by medical necessity, assessed needs, and the Individual Plan of Service. Contacts may occur weekly, bi-weekly, monthly, quarterly, or more frequently as clinically indicated.

Payers and Funding Sources

Funding is provided through Medicaid, Healthy Michigan Plan, State General Fund, local funding sources, federal funding sources, and other behavioral health funding administered through Oakland Community Health Network.

Fees

There are no fees for eligible individuals receiving Case Management services through OCHN.

Referral Sources

Referrals are received through OCHN Access Services, hospitals, courts, schools, healthcare providers, community organizations, family members, and self-referrals.

Telehealth / Information and Communication Technology

Services may be delivered through HIPAA-compliant video conferencing platforms, telephone communication, electronic health records, and other approved communication technologies.

Geographic Area Served

Oakland County, Michigan.

CASE MANAGEMENT / SUPPORTS COORDINATION PROGRAM DESCRIPTION CONT.

Services Offered

- Comprehensive assessments
- Person-Centered Planning/IPOS development
- Service coordination
- Monitoring and follow-up
- Community resource linkage
- Advocacy and support
- Crisis coordination
- Healthcare coordination
- Transition and discharge planning

Service Delivery

Case Management services are provided directly by OCHN staff and contracted provider organizations. Individuals may also receive services through community referral partners based upon need and eligibility.

INTAKE AND PROGRAM ORIENTATION PROGRAM

Intake and Program Orientation is the first step in connecting with OCHN services. During this process, individuals and families meet with a provider to complete required paperwork, discuss their strengths, needs, goals, and preferences, and learn about available services. The orientation helps ensure each person understands what to expect and is connected to the supports that best meet their needs.

Populations Served

Children, adolescents, and adults who are eligible for specialty behavioral health services through OCHN.

Settings

Services are provided in provider offices, OCHN locations, community settings, and through secure virtual platforms when appropriate.

Days/Hours of Service

Monday through Friday, based on provider availability and scheduled appointments.

Frequency of Service

Typically completed once at the beginning of services, with additional intake or orientation appointments as needed.

Referral Sources

- OCHN Access Services
- Hospitals and healthcare providers
- Schools
- Community organizations
- Family members
- Self-referrals
- Courts and other community partners

Services Offered

- Program orientation and welcome to services
- Completion of intake paperwork and required documentation
- Review of rights, responsibilities, and confidentiality
- Initial assessment of strengths, needs, and goals
- Information about available services and supports
- Coordination of next steps and referrals to appropriate programs

Service Delivery

Services are provided by OCHN contracted provider organizations through in-person appointments and secure virtual technology when appropriate.

OCHN COMMUNITY INCLUSION PROGRAMS

ALLIANCE FOR HOUSING PROGRAM DESCRIPTION

The Alliance for Housing is a collaborative community initiative dedicated to ending homelessness in Oakland County through coordinated planning, community partnerships, resource development, and housing-focused system improvements. The Alliance serves as Oakland County's Continuum of Care and supports collaboration among public agencies, healthcare organizations, schools, shelters, law enforcement agencies, behavioral health providers, and community stakeholders.

Populations Served

Individuals and families experiencing homelessness, housing instability, behavioral health challenges, and other barriers to obtaining stable housing.

Settings

Services are provided through community-based partnerships, collaborative meetings, housing initiatives, and participating community organizations.

Days/Hours of Service

No standard of operation, community efforts.

Frequency of Service

Services and initiatives are ongoing and based upon community need.

Payers and Funding Sources

Federal housing grants, community funding sources, public funding, and Continuum of Care funding.

Fees

No fees are associated with participation in Alliance activities.

Referral Sources

Community organizations, healthcare providers, shelters, behavioral health providers, schools, law enforcement agencies, and self-referrals.

Telehealth / Information and Communication Technology

Electronic communication systems, virtual meetings, community databases, and collaborative planning platforms.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Housing system coordination
- Community planning initiatives
- Homelessness prevention efforts
- Resource coordination
- Community collaboration
- Housing advocacy

Service Delivery

Services are delivered through collaborative community partnerships and referral networks.

COMMUNITY HOUSING NETWORK PROGRAM DESCRIPTION

Community Housing Network (CHN) is a nonprofit housing resource organization established by OCHN to assist individuals experiencing housing instability, homelessness, or barriers to independent living. CHN provides housing counseling, outreach services, housing navigation, future planning, and supportive housing initiatives designed to increase housing stability and independence.

Populations Served

Individuals and families experiencing homelessness, housing instability, behavioral health challenges, intellectual/developmental disabilities, and other barriers to stable housing.

Settings

Services are provided in community settings, housing locations, outreach settings, CHN offices, and participating community agencies.

Days/Hours of Service

Standard business hours

Frequency of Service

Services are individualized based upon housing needs and program eligibility.

Payers and Funding Sources

Grant funded

Fees

No Fees under OCHN contract

Referral Sources

- OCHN programs
- Behavioral health providers
- Hospitals
- Shelters
- Community organizations
- Self-referrals

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Housing resource center services
- Housing counseling
- Future housing planning
- Outreach services
- PATH services
- Shelter Plus Care services
- Housing navigation

Service Delivery

Services are provided directly through Community Housing Network and associated community partnerships.

INDIVIDUAL PLACEMENT AND SUPPORT (IPS) SUPPORTED EMPLOYMENT PROGRAM DESCRIPTION

The Individual Placement and Support (IPS) Supported Employment Program is an evidence-based employment model that assists individuals with serious mental illness in obtaining and maintaining competitive integrated employment. IPS emphasizes rapid job search, individualized employment planning, community-based employment opportunities, and ongoing support designed to help individuals achieve meaningful employment goals.

Populations Served

Adults with serious mental illness and other eligible behavioral health conditions who desire competitive integrated employment.

Settings

Services are provided in community employment settings, provider offices, community locations, employer sites, and virtual environments when appropriate.

Days/Hours of Service

Days and hours are based on employment requirements.

Frequency of Service

Frequency is individualized based upon employment goals, job development activities, and support needs.

Payers and Funding Sources

Medicaid funded

Fees

No fees for eligible individuals receiving IPS services.

Referral Sources

- OCHN providers
- Case managers
- Behavioral health providers
- Vocational rehabilitation agencies
- Self-referrals

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Employment assessments
- Job development
- Employer engagement
- Benefits counseling coordination
- Job placement support
- Employment retention services
- Career exploration **Service Delivery**

Services are provided through OCHN provider network organizations ES/MORC, CNSH, and TTI utilizing the IPS evidence-based model.

OCHN CRISIS SERVICES

OCHN RESOURCE & CRISIS CENTER (RCC) PROGRAM DESCRIPTIONS

The Resource & Crisis Center (RCC) serves as Oakland Community Health Network's centralized behavioral health crisis hub and provides immediate access to crisis intervention, stabilization, assessment, referral, recovery support, and behavioral health services. The RCC was established to address the community need for increased access to crisis care and behavioral health resources for individuals experiencing mental health, substance use, intellectual/developmental disability, and emotional crises.

The RCC houses multiple crisis and recovery programs including Crisis Stabilization Services, Crisis Residential Services, Mobile Crisis, the 24-Hour Crisis Line, Access Services, the RISE Center, and the Sober Support Unit. The RCC provides a safe, supportive environment where individuals may receive immediate assistance, stabilization, assessment, referral, and connection to ongoing treatment services.

Populations Served

Oakland County residents experiencing mental health crises, substance use crises, intellectual/developmental disability-related crises, serious emotional disturbances, co-occurring disorders, or behavioral health emergencies.

Settings

Services are provided at the Resource & Crisis Center located at 1200 N. Telegraph Road, Building 32E, Pontiac, Michigan.

Days/Hours of Service

- The Resource & Crisis Center operates 24 hours per day, 7 days per week.
- The Crisis Stabilization Unit will operate 24 hours per day, 7 days per week
- Crisis Residential Services will operate 24 hours per day, 7 days per week
- Mobile Crisis will operate 24 hours per day, 7 days per week
- The Crisis Line operates 24 hours per day, 7 days per week
- Access Services- hours Monday- Friday 8:00am-8:00pm
- The RISE Center hours are Monday- Friday 8:00am-4:30pm
- Sober Support Unit operates 24 hours per day, 7 days per week

Frequency of Service

Services are available on an as-needed basis based upon presenting crisis needs.

Payers and Funding Sources

Funding is provided through Medicaid, Healthy Michigan Plan, State General Fund, local funding sources, federal behavioral health funding, crisis services funding, and other funding administered through OCHN.

Fees

There are no fees associated with crisis screening and stabilization services.

OCHN RESOURCE & CRISIS CENTER (RCC) PROGRAM DESCRIPTIONS

CONT.

Referral Sources

Referrals may originate from:

- Self-referrals
- Family members
- Hospitals and emergency departments
- Law enforcement agencies
- Schools
- Healthcare providers
- Behavioral health providers
- Community organizations
- Courts and justice partners

Telehealth / Information and Communication Technology

Services may be accessed through the OCHN Crisis Line, telephone communication, electronic health record systems, and approved virtual technologies where clinically appropriate.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Crisis intervention
- Crisis screening and assessment
- Mobile crisis coordination
- Crisis stabilization services
- Crisis residential services
- Access services
- Referral and care coordination
- Recovery support services
- Substance use support services
- Community resource linkage

Service Delivery

Services are provided directly by OCHN staff and through contracted provider organizations depending on the specific service being delivered.

All services at the RCC are directly provided by OCHN except for New Oakland Family Center (ICSS, Youth and Family Care Connection and the Children's Crisis Care Unit).

OCHN HOSPITAL LIAISON PROGRAM DESCRIPTION

The Hospital Liaison Program serves as a collaborative bridge between Oakland Community Health Network, hospital systems, emergency departments, inpatient psychiatric facilities, crisis services, and community behavioral health providers. The program was developed to improve coordination of care, reduce barriers to treatment, facilitate appropriate placement decisions, and improve transitions between hospital-based services and community-based behavioral health treatment.

The Hospital Liaison works closely with contracted hospital partners and emergency departments to improve patient flow, coordinate services, identify system improvements, facilitate communication between providers, and ensure individuals receive appropriate behavioral health services and supports.

Populations Served

Individuals seeking or requiring acute psychiatric care, emergency behavioral health services, inpatient psychiatric treatment, crisis stabilization services, or transitions from hospital-based care to community-based treatment.

Settings

Services are provided within hospitals, emergency departments, crisis settings, community behavioral health settings, OCHN offices, and through virtual communication platforms.

Days/Hours of Service

The Hospital Liaison team works during normal business hours, excluding weekends and holidays. The team is available on workdays between the hours of 8:30am- 5:00pm. The team will respond to all requests within one business day.

Frequency of Service

Services are provided as needed based upon hospitalization events, emergency department encounters, crisis situations, and care transition needs.

Payers and Funding Sources

Funding is provided through OCHN behavioral health funding and related administrative funding streams.

Fees

There are no fees associated with Hospital Liaison services.

Referral Sources

- Hospitals
- Emergency departments
- Inpatient psychiatric facilities
- OCHN crisis services
- Community providers and partners
- OCHN staff

Telehealth / Information and Communication Technology

Services utilize electronic health records, telephone communication, secure electronic communication systems, virtual meeting platforms, and hospital information-sharing systems.

Geographic Area Served

Oakland County, Michigan.

OCHN HOSPITAL LIAISON PROGRAM DESCRIPTION CONT.

Services Offered

- Care coordination
- Hospital discharge planning support
- Inpatient placement coordination
- Contract management support
- Crisis service coordination
- Community provider linkage
- System improvement initiatives
- Emergency department consultation

Service Delivery

Hospital Liaison services are provided directly by OCHN staff.

OCHN YOUTH MOBILE CRISIS PROGRAM DESCRIPTION

The Youth Mobile Crisis Team provides immediate community-based behavioral health crisis intervention services for children, adolescents, and young adults experiencing emotional, behavioral, or psychiatric crises. The program is designed to stabilize youth in the least restrictive environment possible and reduce unnecessary emergency department visits, psychiatric hospitalizations, juvenile justice involvement, and family disruption.

Oakland Community Health Network contracts with New Oakland Family Centers (NOFC) to provide Youth Mobile Crisis services throughout Oakland County. The multidisciplinary team responds directly to youth in homes, schools, community settings, parks, and other safe locations to assess risk, provide crisis intervention, develop safety plans, and connect youth and families to ongoing services and supports.

Populations Served

Children, adolescents, and young adults ages 0-21 experiencing behavioral health crises, including mental health concerns, suicidal ideation, self-harm behaviors, aggression, emotional dysregulation, social isolation, loss of coping skills, family conflict, and other behavioral health emergencies.

Settings

Services are provided in homes, schools, community settings, public locations, healthcare settings, and other safe environments throughout Oakland County.

Days/Hours of Service

Intensive Crisis Stabilization Services (ICSS) operates 24 hours per day, 7 days per week.

Frequency of Service

Services are provided on an as-needed basis in response to behavioral health crises.

Payers and Funding Sources

Funding is provided by Oakland Community Health Network through public behavioral health funding and crisis services funding.

Fees

There are no fees associated with Youth Mobile Crisis services.

Referral Sources

- Parents and guardians
- Schools
- Healthcare providers
- Behavioral health providers
- Law enforcement agencies
- Community organizations
- Family members
- Self-referrals when age appropriate
- OCHN programs

Telehealth / Information and Communication Technology

Telephone communication, electronic documentation systems, crisis communication systems, and approved virtual technologies may be utilized when clinically appropriate.

Geographic Area Served

Oakland County, Michigan.

OCHN YOUTH MOBILE CRISIS PROGRAM DESCRIPTION CONT.

Services Offered

- Mobile crisis intervention
- Crisis assessment and screening
- Suicide risk assessment
- Safety planning
- Family support and education
- Care coordination
- Resource linkage
- Behavioral health referrals
- Crisis stabilization support

Service Delivery

Youth Mobile Crisis services are provided through a contracted partnership between Oakland Community Health Network and New Oakland Family Centers.

OCHN YOUTH AND FAMILY CARE CONNECTION (YFCC) PROGRAM DESCRIPTION

The Youth and Family Care Connection (YFCC) is an innovative behavioral health stabilization and crisis intervention program designed to meet the behavioral health needs of youth and families experiencing emotional, behavioral, or psychiatric crises. The program provides short-term stabilization, crisis intervention, assessment, care coordination, and linkage to ongoing treatment services in a youth-focused environment.

Oakland Community Health Network contracts with New Oakland Family Centers to manage and operate the YFCC program and provide comprehensive evidence-based behavioral health support services for youth and families throughout Oakland County.

Populations Served

Youth ages 17 and younger who are experiencing behavioral health crises, emotional disturbances, psychiatric symptoms, behavioral concerns, or other mental health-related needs requiring short-term stabilization and intervention.

Settings

Services are provided within the Youth and Family Care Connection program site and through coordinated community-based supports.

Days/Hours of Service

The Youth and Family Care Connection operate 24 hours per day, 7 days per week.

Frequency of Service

Services are provided as needed. Youth may receive services for up to 72 hours based upon clinical screening results, capacity, and identified needs.

Payers and Funding Sources

Funding is provided through Oakland Community Health Network and public behavioral health funding sources.

Fees

There are no fees associated with crisis stabilization and care coordination services.

Referral Sources

- Families and guardians
- Schools
- Hospitals and emergency departments
- Behavioral health providers
- Law enforcement agencies
- Community organizations
- OCHN programs

Telehealth / Information and Communication Technology

Telephone communication, electronic health records, and approved virtual communication technologies may be utilized when clinically appropriate.

Geographic Area Served

Oakland County, Michigan.

OCHN YOUTH AND FAMILY CARE CONNECTION (YFCC) PROGRAM DESCRIPTION CONT.

Services Offered

- Crisis screening and triage
- Behavioral health assessment
- Crisis stabilization
- Care coordination
- Family support services
- Referral and linkage services
- Resource navigation
- Behavioral health treatment coordination

Service Delivery

Services are provided through a contracted partnership between Oakland Community Health Network and New Oakland Family Centers.

OCHN TRAINING PROGRAMS

OCHN TRAINING PROGRAM DESCRIPTION

Oakland Community Health Network (OCHN) provides a wide variety of educational, professional development, certification, recovery, and community awareness training programs designed to improve knowledge, increase competency, strengthen community partnerships, and support recovery-oriented systems of care.

Populations Served

The Training Program primarily serves individuals who live and/or work within Oakland County, Michigan. This includes behavioral health professionals, individuals receiving services, family members, caregivers, healthcare professionals, substance use professionals, law enforcement personnel, educators, community members, and other stakeholders. However, Training Program events are frequently accessed by individuals in surrounding counties and across the state. In 2025 over 12K individuals participated in training events.

Settings and Times of Operation

Training programs may be offered in person, virtually, online, or through blended learning formats depending upon the curriculum requirements and courses being offered. Most are offered Monday through Friday during business hours (8am-5pm). However, significant effort is made to provide access to events in the evening and on weekends. While most in-person trainings are done out of our centrally located Troy office, arrangements for off site trainings can readily be made.

Payers, Funding Sources, and Fees

The Training Program operates as part of the administrative structure of OCHN and is budgeted accordingly. Training events are provided free of charge to all participants.

Referral Sources

Participants of OCHN's Training Program come from a variety of sources of which the primary are behavioral health professionals, individuals receiving services, family members, caregivers, healthcare professionals, substance use professionals, law enforcement personnel, educators, community members, and other stakeholders, in Oakland County. Significant advertising is done to increase awareness of events being held at OCHN, how to register, and how to participate. Specialty training services, such as those for law enforcement, have targeted advertising to the employers of targeted participants. Community training events, such as Mental Health First Aid, are advertised to community organizations, such as community groups, religious organizations, and many others so that they may refer participants to training events.

Specific Training Programs Provided

The Training Program provides over 50 different trainings and educational types of events. Each one is offered between one and 20+ times per year depending on the course. Following is a categorical list of trainings/events provided regularly. The examples are not all inclusive:

Legal/Regulatory Training

These events ensure knowledge of and conformance with state and federal legal and regulatory requirements.

- Recipient Rights/Mental Health Code (Initial and Annual)
- Corporate Compliance
- Due Process
- Health Insurance Portability and Accountability Act (HIPAA)
- Workplace Violence Prevention

OCHN TRAINING PROGRAM DESCRIPTION CONT.

Health and Well-being

Most often associated with regulatory conformance, these courses are available promote healthy workplaces and safety within the workplace.

- Prevention of Disease Transmission, Universal Precautions
- Cardiopulmonary resuscitation
- First Aid
- Basic Life Support (BLS)
- Medication Education

Professional Development

The Training Program supports internal OCHN clinical professionals as well as professionals working in our provider network and the community at large.

- Person Centered Planning for Case Managers and Supports Coordinators
- Self-Determination Overview
- Motivational Interviewing
- Trauma Informed Treatment
- ASIST (Suicide Prevention)
- safeTALK (Suicide Prevention)
- Assessment Tools:
 - Level of Care Utilization Systems (LOCUS) (Adults)
 - MichiCANS (Children & Adolescents)
 - ASAM (Substance Use)
 - DLA20 (Daily Living Activities)

Professional Continuing Education (CEs)

Committed to the ongoing development of professionals working in the behavioral health and substance use arenas, the training programs include courses that provide mandated and voluntary continuing education courses. We provide Social Work, MCBAP, and Childrens' Hours continuing education. Most Professional Development courses (see above), include continuing education options.

- Human Trafficking
- Implicit Bias
- Ethics for Social Workers and Substance Use Providers
- Pain Management for Social Workers and Substance User Providers
- SUD Workshops – Different topics monthly
- LGBTQ

OCHN TRAINING PROGRAM DESCRIPTION CONT.

Individuals Served, Families, and Peers

The Training Program seeks to provide ongoing educational opportunities to individuals within the service system and their families to enhance their understanding of behavioral health, substance use, and general topics understanding.

- Working with Individuals who are Deaf and Hard of Hearing
- Self-Directed Services and Self-Determination
- WRAP (Wellness Recovery Action Plan)
- Person-centered Planning
- Rights for Individuals Served

Direct Support Professionals (DSP)

The largest program operated by the Training Program, this 29 course curriculum serves over 10K users who work in direct support, direct service, caregiving, job coaching, and other roles directly with individuals with disabilities. The DSP curriculum covers a wide range of content designed to prepare those staff working in residential and other settings. This includes how to be an effective supporter of individuals, educational and teaching strategies, connecting to the community, effective medication administration and monitoring, and many more.

Law Enforcement

OCHN supports collaborative agreements with local law enforcement agencies, court systems, and probation systems. Several trainings are offered to specifically support individuals working in these environments.

- CIT (Crisis Intervention Training)
- Active Shooter

Community at Large

Helping our communities to develop their understanding of behavioral health and substance use issues and the systems that support them is an integral part of what the Training Program does. We work with local governments, religious communities, public agencies, school systems, and many others to bring educational events and trainings to them.

- Mental Health First Aid – Adults
- Mental Health First Aid – Youth
- Mental Health First Aid – Veterans
- Understanding Seizure Disorders
- Understanding Dementia
- Veterans Services
- Self-Determination services

Training Provision

- The Training Program establishes a master training plan each fiscal year that outlines the courses that will be offered on a month-by-month basis for the upcoming year. This calendar is supplemented throughout the year as new opportunities and needs arise.
- Courses are taught via different modalities including in-person, virtual/live, hybrid (virtual/online), and online.
- The Training Program employs licensed clinicians and certified instructors for teaching. All instructors are experienced educators and trained in adult learning methodologies.
- The Training Programs maintains training contractors who have specific areas of expertise to deliver specialized trainings.

OCHN SUBSTANCE USE DISORDER SERVICES

OCHN SUBSTANCE USE DISORDER SERVICES PROGRAM DESCRIPTION

Oakland Community Health Network (OCHN) supports a comprehensive continuum of substance use disorder prevention, intervention, treatment, recovery, and community education services designed to reduce substance misuse, promote recovery, strengthen families, and improve community health outcomes. Through partnerships with providers, community coalitions, healthcare systems, schools, law enforcement agencies, and recovery organizations, OCHN seeks to address substance use disorders through prevention, early intervention, treatment, and long-term recovery supports.

THE ALLIANCE (THE ALLIANCE OF COALITIONS FOR HEALTHY COMMUNITIES)

PROGRAM DESCRIPTION

The Alliance of Coalitions for Healthy Communities (ACHC) serves as the umbrella organization supporting community-based prevention coalitions throughout Oakland County. ACHC works to strengthen prevention efforts, build community capacity, promote healthy lifestyles, reduce substance misuse, and increase public awareness regarding behavioral health concerns.

The organization provides coalition support, technical assistance, community education, naloxone distribution, overdose prevention education, and recovery support programming throughout Oakland County.

Populations Served

Community members, youth, families, prevention coalitions, schools, healthcare organizations, and individuals affected by substance use disorders.

Settings

Services are provided in community settings, schools, healthcare organizations, coalition meetings, public events, training locations, and virtual platforms.

Frequency of Service

Services are provided throughout the year based upon coalition activities, training schedules, prevention initiatives, and community need.

Payers and Funding Sources

Funding is provided through OCHN, prevention grants, federal funding opportunities, state prevention funding, local funds and community partnerships.

Fees

Most prevention and educational services are provided at no cost.

Referral Sources

- Schools
- Healthcare providers
- Community organizations
- Families
- Prevention coalitions
- Self-referrals

Telehealth / Information and Communication Technology

Virtual training platforms, coalition communication systems, educational websites, social media platforms, and electronic communication systems.

Geographic Area Served

Oakland County, Michigan.

THE ALLIANCE (THE ALLIANCE OF COALITIONS FOR HEALTHY COMMUNITIES) PROGRAM DESCRIPTION CONT.

Services Offered

- Coalition development and support
- Community prevention initiatives
- Naloxone education and distribution
- Community education programs
- Recovery support groups
- Public awareness campaigns
- Prevention training

Service Delivery

Services are provided directly through ACHC and community coalition partnerships.

DO YOUR PART: BE THE SOLUTION CAMPAIGN PROGRAM DESCRIPTION

The Do Your Part: Be the Solution Campaign is a public awareness and prevention initiative designed to reduce prescription drug misuse, underage drinking, and substance misuse through community education and awareness efforts. The campaign promotes responsible medication use, safe storage, proper disposal of medications, and healthy decision-making. The initiative utilizes multiple media platforms and community outreach strategies to educate Oakland County residents regarding the dangers of substance misuse and available prevention resources.

Populations Served

Oakland County residents, families, youth, schools, healthcare providers, and community organizations.

Settings

Services are delivered through community events, public education presentations, digital media platforms, print media, social media campaigns, public transportation advertising, and community outreach activities.

Days/Hours of Service

Campaign activities occur throughout the year.

Frequency of Service

Ongoing public awareness campaign.

Payers and Funding Sources

OCHN prevention funding, state prevention funding, grants, local funds and community partnerships.

Fees

No fees are associated with participation in campaign activities.

Referral Sources

Community members may access campaign resources directly through public awareness efforts.

Telehealth / Information and Communication Technology

- Social media platforms
- Websites
- Digital advertising
- Electronic educational materials
- Virtual presentations

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Public education campaigns
- Substance misuse prevention messaging
- Community awareness activities
- Resource distribution
- Prevention presentations

Service Delivery

Services are coordinated through OCHN and prevention partners.

SOBER SUPPORT UNIT (SSU) PROGRAM DESCRIPTION

The Sober Support Unit (SSU) provides a safe, supportive, short-term environment for individuals experiencing the effects of alcohol and substance use. The program supports community diversion efforts by offering an alternative to emergency departments and incarceration when medically appropriate.

The SSU provides monitoring, stabilization, assessment, and linkage to treatment services while helping individuals take initial steps toward recovery.

Populations Served

Adults experiencing acute effects of substance use who are medically appropriate for a sobering and monitoring environment.

Settings

Services are provided at the Resource & Crisis Center located in Pontiac, Michigan.

Days/Hours of Service

Twenty-four hours per day, seven days per week.

Frequency of Service

Services are provided as needed based upon presenting circumstances.

Payers and Funding Sources

OCHN behavioral health funding, substance use disorder funding, crisis services funding, grants, and public funding sources.

Fees

There are no fees associated with sobering and monitoring services.

Referral Sources

- Hospitals
- Emergency departments
- Law enforcement agencies
- Crisis services
- Community providers
- Self-referrals

Telehealth / Information and Communication Technology

Electronic health records, communication systems, referral systems, and approved virtual communication technologies when clinically appropriate.

Geographic Area Served

Oakland County, Michigan.

SOBER SUPPORT UNIT (SSU) PROGRAM DESCRIPTION CONT.

Services Offered

- Sobering services
- Monitoring and observation
- Substance use screening
- Assessment services
- Referral and linkage services
- Recovery support services
- Treatment navigation

Service Delivery

Services are provided directly by OCHN staff.

SUBSTANCE USE DISORDER HEALTH HOME (SUD HEALTH HOME) PROGRAM DESCRIPTION

The Substance Use Disorder Health Home (SUDHH) Program provides integrated, person-centered care coordination services for individuals with substance use disorders and co-occurring physical and behavioral health conditions. The program promotes whole-person care by coordinating healthcare, behavioral health treatment, recovery services, and community supports. The SUD Health Home model includes six core service components designed to improve health outcomes and support recovery.

Populations Served

Individuals diagnosed with substance use disorders who meet eligibility requirements for Health Home services.

Settings

Services are provided in healthcare settings, behavioral health provider offices, community settings, residential programs, and approved virtual environments.

Frequency of Service

Frequency is individualized based upon eligibility requirements, treatment needs, and healthcare coordination needs.

Payers and Funding Sources

Medicaid Health Home funding and related behavioral health funding streams.

Fees

No fees for eligible Health Home participants.

Referral Sources

- Substance use treatment providers
- Healthcare providers
- Hospitals
- OCHN programs
- Community organizations
- Behavioral health providers

Telehealth / Information and Communication Technology

Electronic health records, care coordination software, telehealth platforms, secure communication systems, and healthcare information-sharing technologies.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Comprehensive Case Management
- Care Coordination
- Health Promotion
- Comprehensive Transitional Care
- Individual and Family Support
- Referral to Community and Social Supports

Service Delivery

Services are delivered through contracted provider organizations including:

- Sacred Heart Rehabilitation Center
- Meridian Health Services
- Therapeutics

OCHN provides oversight, monitoring, and quality improvement activities through designated Health Home staff.

OCHN ACCESS SERVICES & PROGRAMS

OCHN ACCESS SERVICES PROGRAM DESCRIPTION

The Access Services Program serves as the primary entry point into Oakland Community Health Network's public behavioral health system. Access Services helps Oakland County residents determine their eligibility for specialty behavioral health services and connects children, adults, and families with appropriate mental health, substance use disorder, and intellectual/developmental disability services based on their individual needs. The Access screening process helps determine where an individual's needs can best be met based upon the severity, urgency, and nature of the presenting concerns.

Access Services provides confidential screenings, eligibility determinations, information and referral services, behavioral health navigation, and connections to community resources. The program is designed to ensure individuals receive timely access to appropriate services and support while promoting person-centered care and informed choice.

Populations Served

Oakland County residents seeking behavioral health services, including individuals with:

- Serious Mental Illness (SMI)
- Serious Emotional Disturbance (SED)
- Intellectual and Developmental Disabilities (I/DD)
- Autism Spectrum Disorder (ASD)
- Substance Use Disorders (SUD)
- Co-occurring mental health and substance use disorders

Access Services also assists family members, caregivers, guardians, healthcare providers, schools, community organizations, and other stakeholders seeking information regarding available behavioral health services.

Settings

Services are provided through:

- Telephone screening and consultation
- Resource & Crisis Center (1200 N. Telegraph Road, Building 32E, Pontiac, Michigan)
- OCHN administrative offices
- Approved virtual and electronic communication platforms

Walk-in screenings are available at the Resource & Crisis Center Monday through Friday from 8:00 a.m. to 3:30 p.m. Screenings are provided on a first-come, first-served basis, subject to staff availability. Telephone screenings remain available through 8:00 p.m.

Days/Hours of Service

Access Services are available Monday through Friday.

Current operating hours for Non-Crisis Access Services are:

8:00 a.m. – 8:00 p.m. Monday through Friday

Frequency of Service

Services are provided on an as-needed basis. Individuals may receive one or more screenings, reassessments, eligibility reviews, referrals, and follow-up contacts depending upon their circumstances and identified needs.

OCHN ACCESS SERVICES PROGRAM DESCRIPTION CONT.

Payers and Funding Sources

Funding may be provided through:

- Medicaid
- Healthy Michigan Plan
- State General Fund
- Federal behavioral health funding
- Local public behavioral health funding
- OCHN operational funding

Fees

There are no fees associated with Access screening and referral services.

Referral Sources

Referrals may originate from:

- Self-referrals
- Family members and caregivers
- Schools and educational systems
- Hospitals and emergency departments
- Healthcare providers
- Behavioral health providers
- Community organizations
- Law enforcement agencies
- Courts and justice system partners
- OCHN programs and providers; etc.

Telehealth / Information and Communication Technology

Access Services utilizes:

- Telephone screening services
- Electronic health records
- Secure communication systems
- HIPAA-compliant virtual technologies
- Electronic referral systems

Services may be provided through telephone and approved virtual platforms when clinically and operationally appropriate.

Geographic Area Served

Oakland County, Michigan.

OCHN ACCESS SERVICES PROGRAM DESCRIPTION CONT.

Services Offered

- Behavioral health screenings
- Eligibility determination
- Mental health service referrals
- Substance use disorder service referrals
- Intellectual/developmental disability service referrals
- Autism service referrals
- Information and referral services
- Community resource navigation
- Care coordination and linkage
- Crisis service referrals when indicated

Service Delivery

Access Services are provided directly by Oakland Community Health Network staff. Following screening and eligibility determination, individuals may be connected with OCHN-operated programs, contracted provider organizations, healthcare providers, community agencies, schools, housing providers, employment supports, and other community resources based upon identified needs and eligibility requirements.

OCHN RESOURCES, INFORMATION, SUPPORT, AND EDUCATION (RISE) CENTER

PROGRAM DESCRIPTION

The Resources, Information, Support, and Education (RISE) Center promotes ongoing wellness and stability for those navigating mental health and substance use stability. The center connects individuals to a range of support services that foster long-term recovery, enhance stability, and address social determinants of health that can impact behavioral health and quality of life.

The RISE Center connects individuals with resources related to education, employment, housing, transportation, legal assistance, dental care, mental health treatment, substance use recovery, and other community-based support. These services are delivered by skilled care managers.

Populations Served

Individuals recovering from mental illness, substance use disorders, co-occurring disorders, and other behavioral health conditions, as well as community members seeking support resources.

Settings

Services are provided at the Resource & Crisis Center and through community-based outreach activities.

Days/Hours of Service

Monday - Friday, 8:00 a.m.-4:30 p.m. (closed holidays)

Frequency of Service

Individuals can access services as needed designed to promote long-term wellness and support their unique goals.

Payers and Funding Sources

Funding is provided through OCHN behavioral health funding, recovery support funding sources, grants, and other public funding streams.

Fees

There are no fees associated with recovery support and resource linkage services.

Referral Sources

- Self-referrals
- Family members
- Behavioral health providers
- Substance use treatment providers
- Community agencies
- Courts and justice partners
- OCHN programs

Telehealth / Information and Communication Technology

Services may be provided through telephone communication, virtual meetings, electronic resource platforms, and approved communication technologies.

Geographic Area Served

Oakland County, Michigan.

OCHN RESOURCES, INFORMATION, SUPPORT, AND EDUCATION (RISE) CENTER PROGRAM DESCRIPTION CONT.

Services Offered

- Resource navigation
- Employment support referrals
- Housing support referrals
- Educational support referrals
- Transportation assistance referrals
- Legal resource referrals
- Mental health service linkage
- Substance use recovery support
- Community integration support

Service Delivery

Services are provided directly by OCHN staff.

OCHN VETERANS NAVIGATOR PROGRAM DESCRIPTION

The Veterans Navigator Program consists of a Veteran Navigator as well as a Veteran Peer Support Specialist. They assist veterans, military service members, and their families in accessing behavioral health services, which includes substance use services, healthcare resources, housing supports, employment services, benefits navigation, crisis services, and community-based supports. The program recognizes the unique challenges experienced by veterans and military families and seeks to reduce barriers to care by connecting individuals with both veteran-specific resources and broader community services.

The Veterans Team serves as a liaison between Oakland Community Health Network (OCHN), the Veterans Administration (VA), community organizations, healthcare providers, behavioral health providers, veteran service organizations, and other community stakeholders. Through outreach, education, resource coordination, and advocacy, the program promotes recovery, resiliency, community integration, and improved quality of life for veterans and their families.

Populations Served

Veterans, active-duty military personnel, National Guard members, Reserve members, military families, and caregivers residing in Oakland County who may require behavioral health services, substance use treatment, healthcare services, housing assistance, employment support, benefits navigation, crisis intervention, or other supportive services.

Settings

Services may be provided in community settings, healthcare facilities, behavioral health provider locations, veteran service organizations, OCHN offices, community events, housing programs, employment settings, and approved virtual environments.

Days/Hours of Service

Monday - Friday, 8:00 a.m.-4:30 p.m. (closed holidays)

Frequency of Service

Services are provided as needed based upon individual circumstances, referral needs, and service eligibility.

Payers and Funding Sources

Funding may be provided through OCHN behavioral health funding, veteran-focused grants, federal funding opportunities, community partnerships, and other public funding sources.

Fees

There are no fees associated with Veterans Navigator coordination and referral services.

Referral Sources

Referrals may originate from:

- Veterans Administration (VA) facilities
- Community veteran organizations
- OCHN programs and providers
- Healthcare providers
- Behavioral health providers
- Family members and caregivers
- Community organizations
- Self-referrals
- Housing programs
- Employment service organizations

OCHN VETERANS NAVIGATOR PROGRAM DESCRIPTION CONT.

Telehealth / Information and Communication Technology

Services may utilize:

- Telephone communication
- Secure email communication
- Electronic health record systems
- Virtual meeting platforms
- Telehealth technologies
- Community resource databases

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Veteran resource navigation
- Behavioral health referrals
- Substance use treatment referrals
- Crisis service coordination
- Healthcare navigation
- Housing resource coordination
- Employment support referrals
- Benefits navigation assistance
- Community resource linkage
- Advocacy and support services
- Outreach and education
- Monthly Veteran Support Groups

Service Delivery

Services are provided directly by OCHN staff and through collaborative partnerships with veteran service organizations, healthcare providers, community organizations, and other referral partners.

OCHN JUSTICE SYSTEM INITIATIVES PROGRAMS

OCHN JUSTICE SYSTEM INITIATIVES PROGRAM DESCRIPTION

Oakland Community Health Network (OCHN) provides a comprehensive continuum of justice-related behavioral health services designed to reduce justice system involvement, improve behavioral health outcomes, increase diversion opportunities, and strengthen collaboration between behavioral health and criminal justice systems. OCHN utilizes the Sequential Intercept Model (SIM) to identify opportunities for intervention before, during, and after justice involvement.

Through partnerships with law enforcement agencies, courts, jails, community corrections, schools, healthcare organizations, and behavioral health providers, OCHN works to ensure individuals experiencing mental illness, substance use disorders, intellectual/developmental disabilities, and co-occurring conditions have access to treatment and supports rather than unnecessary justice involvement.

CO-RESPONDER INITIATIVE PROGRAM DESCRIPTION

The Co-Responder Initiative is a collaborative partnership between OCHN and local law enforcement agencies. Embedded behavioral health clinicians respond alongside law enforcement officers to incidents involving individuals experiencing behavioral health crises. The program seeks to improve crisis response, reduce unnecessary arrests, divert individuals from incarceration, and connect people with behavioral health services.

Populations Served

Children, adolescents, and adults experiencing mental health crises, substance use crises, co-occurring disorders, intellectual/developmental disabilities, and behavioral health emergencies requiring law enforcement response.

Settings

Services are provided in homes, community settings, schools, businesses, public locations, and law enforcement jurisdictions throughout Oakland County.

Days/Hours of Service

Coverage hours / days vary by community need.

Frequency of Service

Services are provided as needed in response to behavioral health-related law enforcement calls.

Payers and Funding Sources

Funding is provided through local funding from cities, villages, and townships, grants, Oakland County Board of Commissioners, OCHN, and justice-related funding sources.

Fees

There are no fees associated with Co-Responder services.

Referral Sources

- Law enforcement agencies
- Community members
- Family members
- Schools
- Healthcare providers
- Community organizations

Telehealth / Information and Communication Technology

Electronic reporting systems, secure communication systems, mobile technologies, and approved virtual communication platforms.

CO-RESPONDER INITIATIVE PROGRAM DESCRIPTION CONT.

Geographic Area Served

Participating law enforcement jurisdictions throughout Oakland County.

- Auburn Hills
- Birmingham
- Bloomfield Township
- Ferndale
- Franklin / Bingham Farms
- Hazel Park
- Madison Heights
- Oakland County Sheriff's Office (Pontiac)
- Orchard Lake
- Rochester
- Royal Oak
- Sylvan Lake
- Troy
- Walled Lake
- Waterford
- West Bloomfield
- White Lake
- Wixom
- Wolverine Lake
- Crisis Response Unit (county-wide)

Services Offered

- Crisis intervention
- De-escalation services
- Behavioral health Assessment
- Diversion support
- Care coordination
- Service linkage and referral
- Follow-up support

Service Delivery

Services are provided directly by OCHN clinicians embedded with participating law enforcement agencies.

BEHAVIORAL THREAT ASSESSMENT AND MANAGEMENT (BTAM) PROGRAM DESCRIPTION

BEHAVIORAL THREAT ASSESSMENT AND MANAGEMENT (BTAM) PROGRAM DESCRIPTION

The Behavioral Threat Assessment and Management (BTAM) Program is a multidisciplinary, evidence-informed approach designed to identify, assess, and manage concerning behaviors that may indicate a risk of targeted violence. The program works collaboratively with community partners to develop intervention strategies that enhance public safety while connecting individuals to appropriate behavioral health supports.

Populations Served

Individuals display concerning behaviors that may pose a risk to themselves or others, as well as community partners seeking consultation and intervention support.

Settings

Community settings, schools, workplaces, government agencies, healthcare settings, and public safety environments.

Days/Hours of Service

Based on program needs and availability

Frequency of Service

As needed based on referrals and identified threats.

Payers and Funding Sources

OCHN funding

Fees

There are no fees associated with consultation and coordination services.

Referral Sources

- Schools
- Law enforcement agencies
- Community organizations
- Employers
- Healthcare providers
- Government agencies

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Threat assessment consultation
- Risk evaluation
- Intervention planning
- Community coordination
- Behavioral health referrals
- Ongoing monitoring and support

Service Delivery

Services are provided directly by OCHN and multidisciplinary community partners.

PRE-BOOKING DIVERSION PROGRAM DESCRIPTION

The Pre-Booking Diversion Program offers eligible individuals the opportunity to access treatment and community-based services instead of criminal charges for certain non-violent misdemeanor offenses. The program seeks to reduce justice involvement while increasing access to treatment and recovery supports.

Populations Served

Individuals with mental illness, intellectual/developmental disabilities, substance use disorders, and co-occurring conditions who meet diversion eligibility criteria.

Settings

Law enforcement agencies, community settings, behavioral health treatment programs, and diversion partner organizations.

Days/Hours of Service

This is a 24/7 operational program.

Frequency of Service

As needed based on law enforcement encounters and diversion eligibility.

Payers and Funding Sources

OCHN funding.

Fees

No fees

Referral Sources

- Law enforcement agencies

Services Offered

- Emergency Assessment
- Behavioral health referral
- Care coordination
- Service linkage
- Follow-up support

Service Delivery

Services are provided through collaboration between OCHN and law enforcement agencies

CRISIS INTERVENTION TEAM (CIT) PROGRAM DESCRIPTION

The Crisis Intervention Team (CIT) Program is a nationally recognized collaboration between law enforcement and behavioral health professionals designed to improve responses to individuals experiencing mental health crises. CIT provides specialized training and technical assistance to law enforcement personnel to increase awareness of behavioral health conditions, improve de-escalation skills, and enhance access to treatment services.

Populations Served

Law enforcement officers, corrections personnel, first responders, and community partners serving individuals with behavioral health needs.

Settings

Training facilities, law enforcement agencies, and community settings.

Days/Hours of Service

Training schedules vary throughout the year.

Frequency of Service

Training is offered throughout the year based on stakeholders' need and scheduling.

Payers and Funding Sources

OCHN funding, grants, law enforcement partnerships, and training-related funding sources.

Fees

No fees

Referral Sources

Participating in law enforcement agencies, corrections agencies, public safety organizations, and community partners.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- 40-hour CIT training
- 40-hour CIT Emergency Dispatch training
- 8-hour CIT Youth training
 - Corrections-focused CIT training
- Advanced CIT training
 - Community education
 - Behavioral health awareness training
 - Crisis response best practices
- Technical Assistance

Service Delivery

Services are provided directly by OCHN and collaborative training partners.

PRE-SENTENCING ALTERNATIVE PROGRAM DESCRIPTION

The Pre-Sentencing Alternative Program provides behavioral health screening, service linkage, care coordination, and treatment referrals for youth and adults involved in the justice system prior to sentencing. The program seeks to identify behavioral health needs early in the legal process and provide alternatives to formal adjudication when clinically appropriate.

Embedded behavioral health liaisons work collaboratively with prosecutors, courts, attorneys, community providers, and justice partners to connect individuals with mental health, substance use, and community-based services. Through early intervention and coordinated care, the program aims to improve outcomes while reducing unnecessary justice involvement.

Populations Served

Youth and adults involved in the criminal justice system who may have mental health conditions, substance use disorders, co-occurring disorders, intellectual/developmental disabilities, or other behavioral health needs.

Settings

Services are provided within prosecutorial offices, courts, community settings, OCHN offices, and approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Services are provided as needed based upon referrals, court involvement, and behavioral health needs.

Payers and Funding Sources

OCHN behavioral health funding contracted with the county.

Fees

There are no fees associated with liaison services.

Referral Sources

- Prosecutor's offices

Telehealth / Information and Communication Technology

Services may utilize electronic health records, secure communication systems, virtual meeting platforms, and telephone communication.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Access Eligibility screening or other applicable assessments
- Diversion support
- Referral and linkage services
- Care coordination
- Resource navigation
- Community provider coordination

Service Delivery

Services are provided directly by OCHN staff in collaboration with justice system partners.

ASSISTED OUTPATIENT TREATMENT (AOT) PROGRAM DESCRIPTION

The Assisted Outpatient Treatment (AOT) Program provides court-ordered outpatient treatment support for individuals with severe mental illness whose lack of treatment engagement places them at risk for hospitalization, incarceration, homelessness, or other negative outcomes. The program seeks to increase treatment adherence, improve community stability, and reduce the need for higher levels of care.

The OCHN AOT Team assists individuals, families, providers, attorneys, and courts throughout the AOT process while ensuring access to appropriate treatment services and ongoing monitoring.

Populations Served

Adults with serious mental illness who meet statutory criteria for Assisted Outpatient Treatment under Michigan law.

Settings

Services are provided in community settings, provider offices, courts, OCHN offices, residential settings, and approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Frequency varies based upon court orders, treatment plans, and individual needs.

Payers and Funding Sources

Medicaid, State General Fund, OCHN behavioral health funding, and other public behavioral health funding streams.

Fees

There are no fees associated with AOT coordination services.

Referral Sources

- Courts
- Behavioral health providers
- Hospitals
- Family members
- Attorneys
- Community organizations

Telehealth / Information and Communication Technology

Telephone communication, electronic health records, virtual meeting platforms, and secure communication systems.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- AOT consultation
- Access Eligibility Screening or other applicable assessments
- Case Management
- Court order coordination
 - Treatment provider linkage
 - Care coordination
 - Monitoring and follow-up
 - Community education
 - Provider consultation

Service Delivery

Services are provided directly by the OCHN AOT Team.

JAIL-BASED BEHAVIORAL HEALTH SERVICES PROGRAM DESCRIPTION

The Jail-Based Behavioral Health Services Program is a collaborative partnership between Oakland Community Health Network and the Oakland County Jail designed to provide behavioral health assessment, treatment, medication support, discharge planning, re-entry coordination, and recovery services for incarcerated individuals.

The program seeks to identify behavioral health needs early, improve continuity of care, reduce recidivism, and support successful community reintegration following release.

Populations Served

Individuals incarcerated within the Oakland County Jail who have mental health conditions, substance use disorders, intellectual/developmental disabilities, or co-occurring disorders.

Settings

Services are provided within the Oakland County Jail and associated community re-entry settings.

Days/Hours of Service

Hours of operations are on a rotating schedule.

Frequency of Service

Services are provided based upon identified behavioral health needs.

Payers and Funding Sources

OCHN behavioral health funding, Medicaid-related funding, grants, correctional partnerships, and other public funding sources.

Fees

No OCHN fees are associated with jail-based behavioral health services.

Referral Sources

- Oakland County Jail
- Courts
- Healthcare providers
- Community corrections
- OCHN programs

Telehealth / Information and Communication Technology

Electronic health records, secure correctional communication systems, virtual visitation platforms, and telehealth technologies.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Psychiatric Evaluations
- Evaluation and Management
 - Medication management support
 - Care coordination
 - Re-entry planning
 - Substance use treatment coordination
 - Medication Assisted Treatment (MAT) support

Service Delivery

Services are provided directly by OCHN staff and contracted provider organizations operating within the jail setting.

RAPID ENGAGEMENT AND ACCESS TO COMMUNITY HEALTH (REACH) PROGRAM DESCRIPTION

The Rapid Engagement and Access to Community Health (REACH) Program assists individuals transitioning from incarceration back into the community by providing behavioral health screening, service linkage, care coordination, and support designed to reduce barriers to treatment engagement.

The service begins prior to release and continues until individuals successfully connect with community-based providers and services.

Populations Served

Individuals transitioning from the Oakland County Jail into the community who may require behavioral health, substance use, housing, transportation, healthcare, or social support services.

Settings

Services are provided within the Oakland County Jail, and approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours

Frequency of Service

Services are provided throughout the transition process until successful linkage to services occurs.

Payers and Funding Sources

Funded by OCHN

Fees

There are no fees associated with REACH services.

Referral Sources

- Oakland County Jail
- Courts
- Community corrections

Telehealth / Information and Communication Technology

Telephone communication, secure communication systems, electronic records, and virtual meeting platforms.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Access Eligibility screening
- Care coordination
- Provider linkage
- Transportation barrier reduction
- Housing resource coordination
- Community support referrals
- Follow-up services

Service Delivery Services are provided directly by an OCHN REACH Coordinator.

PROBATION AND MENTAL HEALTH SYSTEM NAVIGATION PROGRAM DESCRIPTION

The Probation and Mental Health System Navigation Program provides consultation, coordination, advocacy, and system navigation services to individuals involved with probation, parole, and community supervision systems. The program promotes collaboration between behavioral health providers and justice system partners to improve treatment engagement and continuity of care.

Populations Served

Individuals on probation or parole and justice system partners requiring behavioral health consultation and coordination.

Settings

Probation offices, MDOC offices, community settings, OCHN offices, and virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Services are provided as needed based upon referrals and identified barriers.

Payers and Funding Sources

Funding is provided through OCHN behavioral health funding through billable service through Medicaid

Fees

No fees associated with navigation services.

Referral Sources

- Probation departments
- MDOC
- Courts
- Attorneys
- Families
- OCHN providers

Services Offered

- Access Eligibility Screenings
- System Navigation
 - Care coordination
 - Information sharing facilitation
 - Resource linkage
 - Barrier reduction support

Service Delivery

Services are provided directly by OCHN staff in collaboration with justice partners.

JUVENILE JUSTICE COORDINATION PROGRAM DESCRIPTION

The Juvenile Justice Coordination Program is a collaborative initiative between Oakland Community Health Network (OCHN), the Oakland County Circuit Court Family Division, Children's Village, community partners, and behavioral health providers designed to identify, screen and address the behavioral health needs of justice-involved youth. The program seeks to improve access to treatment, reduce juvenile justice involvement, strengthen family engagement, and increase opportunities for diversion and community-based intervention. A dedicated Juvenile Justice Liaison provides screenings, crisis intervention, consultation, care coordination, and system navigation services for youth who are at risk of adjudication or already involved with the juvenile justice system.

Populations Served

Youth and adolescents involved with the juvenile justice system or at risk of justice involvement who may have mental health conditions, substance use disorders, intellectual/developmental disabilities, serious emotional disturbances, or co-occurring conditions.

Settings

Services are provided in courts, detention settings, OCHN offices, approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Frequency is individualized based upon behavioral health needs.

Payers and Funding Sources

Funding is provided through OCHN behavioral health funding through billable service through Medicaid

Fees

There are no fees associated with Juvenile Justice Coordination services.

Referral Sources

- Oakland County Circuit Court Family Division
- Children's Village
- MDHHS
- Youth Assistance Programs
- Families
- Community organizations
- Behavioral health providers

Telehealth / Information and Communication Technology

Services may utilize electronic health records, secure communication systems, virtual meeting platforms, and telephone communication.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Access Eligibility screenings
- Crisis intervention
- Care coordination
- Behavioral health consultation
- System navigation
- Family support
- Resource linkage
- Service referrals

Service Delivery

Services are provided directly by OCHN staff in partnership with juvenile justice stakeholders.

MENTAL HEALTH ACCESS AND JUVENILE JUSTICE DIVERSION PROGRAM DESCRIPTION

The Mental Health Access and Juvenile Justice Diversion Program was developed to identify behavioral health needs early among at-risk youth and connect youth and families with appropriate services before deeper justice system involvement occurs. The program focuses on prevention, early intervention, diversion, and reducing barriers to behavioral healthcare.

Through grant funding provided by the Michigan Department of Health and Human Services, the program utilizes age-appropriate tools, provides care coordination and follow-up services to connect youth and families to resources that address identified behavioral health concerns.

Populations Served

Youth ages 7-17 who are at risk for juvenile justice involvement and may have unmet behavioral health needs.

Settings

Services are provided in schools, court settings, community settings, , and approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Services are provided as needed based upon referrals, screenings, and identified behavioral health concerns.

Payers and Funding Sources

Michigan Department of Health and Human Services grants

Fees

There are no fees associated with screening and diversion services.

Referral Sources

- Schools
- Oakland Schools Truancy Department
- Courts
- Families
- Community organizations
- Healthcare providers

Telehealth / Information and Communication Technology

Secure communication systems, electronic documentation systems, virtual meeting platforms, and telephone communication.

Geographic Area Served

Oakland County, Michigan.

Services Offered

- Utilization of age-appropriate tools to assess
- Diversion support
- Care coordination
- Resource navigation
- Referral services
- Family support
- Follow-ups

Service Delivery

Services are provided directly by OCHN staff through grant-supported initiatives.

COMMUNITY CORRECTIONS SUPPORT PROGRAM DESCRIPTION

The Community Corrections Support Program promotes collaboration between Oakland County Community Corrections, probation departments, courts, and behavioral health providers to ensure individuals receive timely access to behavioral health and substance use services.

The program supports Alternatives to Incarceration initiatives, Step Forward programming, Adult Treatment Courts, and other diversion-focused services through consultation, coordination, referral, and service navigation.

Populations Served

Adults involved in community corrections programs who have behavioral health, substance use, or co-occurring treatment needs.

Settings

Community corrections offices, courts, probation departments, OCHN offices, provider agencies, community settings, and virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Services are provided as needed based upon referrals and identified treatment needs.

Payers and Funding Sources

OCHN behavioral health funding, community corrections funding, grants, and other public funding sources.

Referral Sources

- Community Corrections
- Courts
- Probation Departments
- MDOC
- Behavioral health providers

Services Offered

- Behavioral health consultation
- Treatment coordination
- Diversion support
- Referral services
- Community resource linkage
- Justice system navigation

Service Delivery

Services are provided through collaboration between OCHN, Community Corrections, courts, and provider agencies.

JUVENILE TREATMENT COURTS PROGRAM DESCRIPTION

Juvenile Treatment Courts provide treatment-focused alternatives to traditional juvenile justice interventions for youth whose legal involvement is significantly impacted by mental health conditions, substance use disorders, co-occurring conditions, or other behavioral health challenges.

The OCHN Juvenile Treatment Court Liaison works collaboratively with multidisciplinary court teams to coordinate services, conduct assessments, facilitate treatment referrals, monitor progress, and support youth and families throughout court participation.

Populations Served

Youth involved in the juvenile justice system who meet eligibility requirements established by participating courts.

Settings

Court settings, OCHN offices, and approved virtual environments.

Days/Hours of Service

Monday through Friday during standard business hours.

Frequency of Service

Frequency varies by court phase and participant needs and may include weekly, biweekly, or monthly reviews and monitoring.

Payers and Funding Sources

State Court Administrative Office grants and related justice system funding.

Fees

No fees for OCHN services.

Referral Sources

- Oakland County Circuit Court – Family Division
- Attorneys

Services Offered

- Access Eligibility Screening or other appropriate assessments
- Treatment referrals
- Care coordination
- Court consultation
- Progress monitoring
- Crisis intervention
- Family support

Service Delivery

Court liaison services are provided directly by OCHN staff. Treatment services may be provided through contracted provider organizations.

PATHWAY TO PROGRESS PROGRAM DESCRIPTION

Pathways to Progress is a cognitive behavioral therapy (CBT) group program that helps youth build healthy decision-making skills, increase emotional awareness, and develop positive behaviors. Using *Forward Thinking*, an evidence-based interactive journaling curriculum developed by The Change Companies, participants learn practical skills that support personal growth, accountability, and long-term success.

The program is intended for youth who are at risk of adjudication or are currently involved in the juvenile justice system. Services are provided in a supportive environment through individual or group sessions that encourage self-reflection, skill development, and healthy coping strategies.

Population Served

- Youth at risk of adjudication
- Youth currently involved in the juvenile justice system

Settings

- Community-based locations
- Office-based services
- Other approved community settings

Days and Hours of Operation

- Vary based on participant need and program schedule

Frequency and Duration

- Individual and group sessions provided based on referral and treatment needs

Referral Sources

- Courts
- Juvenile justice agencies
- Schools
- Community organizations
- OCHN providers
- Self or family referral, when appropriate

Funding Source / Payer

- Oakland Community Health Network (OCHN)

Fees

- No fee to eligible participants

Services Provided

- Cognitive Behavioral Therapy (CBT)-based skill development
- Evidence-based interactive journaling
- Decision making and problem-solving skills
- Emotional awareness and regulation
- Communication and relationship building
- Accountability and responsible behavior
- Healthy coping strategies
- Family relationship exploration
- Individual and group psychoeducation

Service Delivery

- Direct services
- Group and individual sessions

Telehealth / Technology

- Telehealth services may be available when clinically appropriate and in accordance with OCHN policies and payer requirements.

BEHAVIORAL HEALTH JUSTICE COLLABORATIVE (BHJC)

PROGRAM DESCRIPTION

The Behavioral Health Justice Collaborative (BHJC) is a multidisciplinary community partnership facilitated by OCHN to improve behavioral health outcomes across the justice continuum. The collaborative brings together Crisis Intervention Team (CIT) stakeholders, and other system partners from behavioral health, law enforcement, corrections, courts, healthcare systems, education, advocacy organizations, and community agencies to address service gaps, share information, and improve system coordination.

Populations Served

Community stakeholders, justice system partners, behavioral health providers, and ultimately individuals served by participating systems.

Settings

OCHN facilities, and virtual meeting environments.

Days/Hours of Service

Quarterly meetings

Frequency of Service

Quarterly and as needed.

Payers and Funding Sources

There are no funds exchanged for services

Fees

No fees for participation.

Services Offered

- Cross-system collaboration
- Community planning
- Information sharing
- Systems improvement initiatives
- Resource development

Service Delivery

Facilitated directly by OCHN.