

July 2024

Transportation

Presented by:

Christine Burk, Chief of Staff

Sheila Barrett, Executive Strategic Assistant to
the CEO and Board of Directors Liaison

Frances Carley, Director of Strategic Initiatives



Oakland Community
Health Network

Developmental Disabilities • Mental Health • Substance Recovery

About Oakland Community Health Network (OCHN)

Community-based, local public mental health system that manages specialty support and services to persons with:

- Serious mental illness
- Serious emotional disturbances
- Intellectual or developmental disabilities
- Infant mental health
- Substance use disorders



Most people who receive services through Oakland County's public mental health system, which is managed by OCHN, have Medicaid insurance coverage

OCHN Mission Statement



Oakland Community Health Network Mission:
Inspire hope, empower people, and strengthen communities.

Number of people served: **29,000**

7/24 Provider Meeting: Focus Areas for Transition

- Ensuring service continuity is our top priority
- OCHN is not reducing transportation funding
- Ensuring funding is being utilized as required by Medicaid
- Gathering data to better understand costs of providers and their transportation needs
- \$1,000 stipend/month launched recently in 2019 for Specialized Residential Services; no data to tie to Medicaid eligible transportation
- Transportation is not first service line that has transitioned to OCHN (SRS, SUD, ABA, Access, UM)

Goals for Improving the Current Approach

- Improve transportation for people served aligned with Medicaid Covered Services
- Consistent Individual Plan of Service (IPOS) authorizations and code utilization
- Provider network equity
- Reduce administrative burdens
- Improve data collection methods and tracking of data elements
- Uniform training for transportation providers
- Advocate at local and state levels



Steps Taken to Date (July 24, 2024)

- Transportation Workgroup convened in Fall 2023 for service provider input
- Completed a comprehensive analysis of current system; transportation rates vary significantly by provider
- Developed an initial base per trip rate for Primary transportation and revised rate with provider input
- Decided to wait on Secondary transportation changes
- Notified ES/MORC of transition 5/7/24



Steps Taken to Date (July 24, 2024)

- Notified provider network 6/6/24; provided FAQ document
- Participated in MDHHS Transit Action Team
- Posted Transportation Manager position; interviews in progress
- Shared fee schedule with ES/MORC to enter authorizations
- Surveyed provider network to determine continued services under the new rates

Provider Network Transportation Workgroup

Timeline: Held workgroup meetings in Fall 2023

Goal: To collaborate with a group of Network Providers (Vocational and Residential) to clearly identify service needs and possible gaps in the following services:

- Specialized Residential Services
- Community Living Supports
- Vocational (e.g. Skill Building/Supported Employment)



Standardized and Equitable Rate Development

- Analyzed available data from ES/MORC and network providers
- Assessed provider impact
- Drafted new, equitable and sustainable rate structure
- Developed projections based on known utilization



Transportation Structure

Michigan Department of Health and
Human Services



OCHN



Transportation
Providers

Purpose of new structure:

- Reduce administrative layer
- Provide direct billing
- Establish direct relationships with OCHN as the funder

Next Steps

- Providers must notify OCHN if they will provide transportation under new rates
- ES/MORC enters authorizations for 10/1/24 transition
- OCHN will:
 - Continue working with ES/MORC to ensure correct authorizations are in place
 - Revise provider contracts for FY25
 - Work with providers to ensure all individuals continue to receive transportation services tied to Medicaid billable services
 - Hire Transportation Manager
 - Monitor implementation and review outcomes of rate changes



