

Oakland Community Health Network (OCHN) is a local government entity responsible for public mental health services for citizens of Oakland County. OCHN leads a provider service network that currently assists approximately 23,222 people across more than 300 service sites. This includes 13,767 adults with mental illness; 2,825 children with serious emotional disturbance; 393 individuals with autism; 4,227 children and adults with intellectual/ developmental disabilities; and 4,604 individuals with substance use disorders.

Please note that an individual may have received services in more than one population group. Over 75% of the agency's funding sources are from the Michigan Department of Health and Human Services under a shared-risk, Medicaid contract for Specialty Managed Care services as a Prepaid Inpatient Health Plan (PIHP). OCHN is responsible for all inpatient services for Medicaid recipients and supports and services to persons with severe and persistent mental illness, individuals with substance use disorders, adults and children with developmental disabilities and children with serious emotional disturbances. OCHN also manages Healthy Michigan, Substance Abuse Treatment and Prevention, Community Grants and Public Act funds.

OCHN's Quality Assessment Performance Improvement Program and Program Description offer details on the structure of OCHN's quality improvement processes. This includes specific activities and processes to ensure compliance with regulatory requirements, promote OCHN's focus to provide quality person-focused services, and supports OCHN's mission, vision, and values.

OCHN's contract with the Michigan Department of Health and Human Services requires that a Quality Assessment Performance Improvement Program (QAPIP) and Program description on an annual basis. At year-end, a progress report on the outcomes of quality initiatives and activities is prepared and shared with the OCHN Board.

Copies of the QAPIP and Year-End Report are available at all OCHN Core Provider Offices. Copies may also be requested by:

- Completing an online request form: [Online Request Form Link](#)
- Contacting the OCHN Customer Services Team at 800.341.2003
- Via the Oakland Community Health Network website via www.oaklandchn.org > Contact Room > Customer Services.