

## **OCHN QUALITY ASSESSMENT PERFORMANCE IMPROVEMENT PROGRAM (QAPIP) 2024**

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Oakland Community Health Network (OCHN) is a local government entity responsible for public mental health services for citizens of Oakland County. OCHN leads a provider service network that currently assists approximately 29,000 people across more than 450 service sites. Additionally, OCHN collaborates and contracts with multiple community stakeholders, including Oakland County courts, law enforcement, local hospitals, the Oakland County Health Division and Oakland County schools.

Over 75% of the agency's funding sources are from the Michigan Department of Health and Human Services under a shared-risk, Medicaid contract for Specialty Managed Care services as a Prepaid Inpatient Health Plan (PIHP). OCHN is responsible for all inpatient services for Medicaid recipients and supports and services to persons with severe and persistent mental illness, individuals with substance use disorders, adults and children with developmental disabilities and children with serious emotional disturbances. OCHN also manages Healthy Michigan, Substance Abuse Treatment and Prevention, Community Grants and Public Act funds.

OCHN's Quality Assessment Performance Improvement Program and Program Description offer details on the structure of OCHN's quality improvement processes. This includes specific activities and processes to ensure compliance with regulatory requirements, promote OCHN's focus to provide quality person-focused services, and supports OCHN's mission, vision, and values.

OCHN's contract with the Michigan Department of Health and Human Services requires development of a Quality Assessment Performance Improvement Program (QAPIP) and Program description on an annual basis. At year-end, a progress report on the outcomes of quality initiatives and activities is prepared and shared with the OCHN Board.

Copies of the QAPIP and Year-End Report are available at all OCHN Core Provider Offices. Copies may also be requested by:

- Contacting the OCHN Customer Services Team at 800.341.2003