

Meeting Name: Citizens Advisory Council
Meeting Date / Time: April 16, 9:30am – 11:30am
Facilitator: Diane Sansalone, Chairperson
Coordinator: Linda Bartaloni-Till, Customer Services Manager
Scribe: Jessica Space, Customer Services Support Specialist



Citizens Advisory Council Agenda

Microsoft Teams (Virtual) Meeting

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	Agenda Item	Presented By	Time
I.	Welcome / Introduction's / Roll Call	<ul style="list-style-type: none"> ♦ <i>Diane Sansalone</i>, Chairperson ♦ <i>Jessica Space</i>, Roll Call 	9:30am – 9:40am
II.	Approval of April 2025 Agenda and Minutes for March 19, 2025	<ul style="list-style-type: none"> ♦ <i>Diane Sansalone</i>, Chairperson 	9:40am- 9:50am
III.	Public Comment / Announcements		
IV.	New Business		9:50am – 10:05am
	<ul style="list-style-type: none"> ♦ <u>Overview of Managed Care Operations</u> – <i>June White</i>, OCHN Director of Managed Care Administration; <i>Veronica Tyree</i>, OCHN Self-Directed Services Provider Administrator 		

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	<ul style="list-style-type: none"> ♦ Frontline Strong Crisis Line Overview - <i>James Peyton</i>, Manager of Frontline Strong Crisis Line, Common Ground ♦ <i>Christine Burk</i>, OCHN Chief of Staff and <i>Suzanne Weinert</i>, OCHN Director of Communications ♦ <i>Dana Lasenby</i>, OCHN Executive Director/CEO 	<p>10:05am – 10:30am</p> <p>10:30am – 10:45am</p> <p>10:45am – 11:00am</p>	
V.	<p>Old Business / Reports</p> <ul style="list-style-type: none"> ♦ OCHN Board Update ♦ CEEC (Community Evaluation & Education Committee) ♦ Core Provider Reports 	<ul style="list-style-type: none"> ♦ <i>Christina Root</i>, OCHN Board ♦ <i>Nancy Diane Carter</i>, CEEC ♦ <i>CAC Members</i> 	<p>11:00am – 11:20am</p>
VI.	<ul style="list-style-type: none"> ♦ Public Comment and Announcements 	<p>11:20am – 11:30am</p>	
VII	<ul style="list-style-type: none"> ♦ Next Meeting 	<p style="text-align: center;">In Person and Virtual/Phone In</p>	<p>May 21, 2025</p>