September 2026

Oakland Community Health Network

Developmental Disabilities • Mental Health • Substance Recovery

Annual Plan & Budget Fiscal Year 2027



Inspire Hope, Empower People, & Strengthen Communities

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Oakland County residents can learn more about public behavioral health eligibility requirements and non-emergency service options by calling OCHN's Access line at 248-464-6363 or by visiting www.oaklandchn.org. For immediate assistance, call OCHN's 24/7 Crisis Line at (888) 238-0611.

Overview: Fiscal Year 2027 Annual Plan & Budget

Oakland Community Health Network (OCHN) follows a three (3) year strategic planning cycle. On September 16, 2025, the OCHN Board approved the Fiscal Year (FY) 2026-2028 Strategic Plan, which identified strategic priorities that guide the organization's direction through FY28. These strategic priority areas form the foundation for OCHN's annual plan, which provides a clear operational focus for each fiscal year.

Input from people served, family members, advocates, providers, and community members was obtained through our annual comprehensive needs assessment survey and will continue to be gathered throughout the year. This feedback is a critical component of both the strategic and annual planning processes.

The FY2026-2027 (FY27) Annual Plan and Budget marks the second year of the FY26-28 Strategic Plan. The goals identified in this Annual Plan will be pursued through specific, measurable objectives to be achieved during the fiscal year. In FY27, OCHN will continue to focus on improving access, quality, and equity across the behavioral health system while strengthening services and supports for Oakland County residents. OCHN will also continue to strengthen collaboration with key community partners, including Oakland County courts, law enforcement agencies, hospitals, the Oakland County Health Division, school districts, and other community organizations.

Building on its commitment to innovation, integration, and effective service delivery, OCHN will use FY27 to advance initiatives already underway while developing and implementing new strategies to address emerging community needs. The FY27 Annual Plan and Budget is organized around four strategic priorities: Crisis Continuum of Care; Managed Care Administration & Operations; Comprehensive System of Care; and Advocacy, Partnerships & Outreach. Together, these priorities provide a framework for strengthening OCHN's operations, expanding access to services, improving the quality and coordination of care, advancing partnerships and advocacy, and supporting a responsive and sustainable behavioral health system.

The Annual Plan and Budget provides a roadmap for implementing OCHN's strategic priorities. To better understand the FY27 Annual Plan and Budget, a Glossary of Terms is provided at the end of this document.





Mission, Vision, and Values

Mission

Inspire Hope, Empower People, and Strengthen Communities.

Vision

OCHN will be a champion for the empowerment of persons seeking quality integration of physical and mental health supports and services. This includes youth and adults with developmental or intellectual disabilities, mental health concerns, and/or substance use disorders. We listen and respond to our community's needs, providing support and opportunities for people to lead independent and self-directed lives.

Values

These values are expected from all OCHN and provider network staff in their day-to-day work:

- We promote equality and personal choice leading toward self-directed lives.
- We use language that promotes dignity and respect for all people.
- We are guided by the goals, needs, and desires of the people we serve.
- We promote and protect the rights of people served as they seek to achieve their personal life outcomes.
- We lead with integrity, accountability, and transparency.
- We strengthen our community by identifying needs and implementing innovative solutions.
- We collaborate in shared purpose with individuals served, families, staff, service providers, and the community.



FY27 Strategic Priorities & Goals

The FY27 Annual Plan activities are derived from the Strategic Priorities identified in the FY26-28 Strategic Plan. The intent of the following priorities, goals, and objectives is to positively impact and significantly enhance the lives of people in Oakland County while continuing to strengthen the service delivery system. These priorities support the mission, vision, and values of OCHN and reflect the organization's guiding principles and practices. While comprehensive, the goals and objectives do not encompass all activities carried out on behalf of the people served.

Strategic Priorities at a Glance

OCHN's four (4) Strategic Priorities set the compass for the annual plan:

Managed Care Administration & Operations

- Ensure sustainable infrastructure, integrate systems and sound financial governance that support a resilient and person-centered behavioral health organization.
- Deliver efficient, coordinated, person-centered, and evidence-based behavioral health services that optimize processes, workforce effectiveness, and integrate service delivery networks.

Advocacy, Partnerships & Outreach

- Strengthen state and local partnerships to increase collaborative, community-driven efforts that enhance access to behavioral health services, address emerging needs, and promote overall community well-being.
- Strengthen provider partnerships and promote public behavioral health services through collaborative engagement strategies, while advancing advocacy efforts that mobilize community stakeholders in legislative action.

Comprehensive System of Care

- Improve access to clinically appropriate, person-centered behavioral health services.

Crisis Continuum of Care

- Expand the organization's role and responsibility in managing crisis services to improve access and quality of care.
- Establish a walk-in Behavioral Health Urgent Care to provide same-day or walk-in access to behavioral health services including outpatient assessments, crisis counseling, medication management, care coordination, and bridge services until an individual is connected with appropriate ongoing care.

Priorities Derived from Community Need

The FY27 Community Voice Survey gathered input from individuals receiving services, family members, friends, caregivers, Direct Support Professionals (DSPs), Board members, providers, community partners, and other stakeholders to identify the behavioral health needs and priorities of Oakland County. The survey was designed to better understand service experiences, barriers to care, unmet needs, and opportunities for system improvement. In alignment with NCQA requirements, the survey serves as OCHN's annual needs assessment and helps guide planning, resource allocation, and quality improvement efforts.

From March to April 2026, 791 community members participated in the Community Voice Survey. While the total number of responses was slightly lower than the previous year, participation remained comparable and supported meaningful trend analysis. OCHN expanded outreach through provider presentations, mailed and paper surveys, multilingual survey options, digital marketing, social media campaigns, and community engagement efforts to ensure broad representation across the behavioral health system.

The community's highest priorities for FY27 continue to focus on timely access to behavioral health services and coordinated, person-centered care. Mental health treatment (76%) and crisis supports (74.5%) were identified as the highest priorities, followed by services for children, youth, and families (66.9%), caregiver and respite supports (66.5%), mental and medical healthcare coordination (66.4%), transportation (60%), and trauma-informed services (58.7%). Respondents also identified ongoing social determinants of health that impact their ability to access and engage in care. Sixty-five percent reported experiencing at least one basic needs concern during the previous four weeks, with transportation (12%), access to medicine or medical care (11%), food (11%), housing (9%), and mental healthcare (8%) reported most frequently. Despite these challenges, respondents continued to report high levels of satisfaction with providers and Direct Support Professionals, particularly regarding respect, communication, and person-centered support.

Survey findings also highlighted opportunities to strengthen Oakland County's crisis continuum of care. Respondents expressed strong interest in community-based, urgent care-style behavioral health services, with most indicating they would utilize same-day crisis care as an alternative to emergency departments.







Mobile and in-home crisis response, in-person crisis clinics, faster access to services, stronger post-crisis follow-up, and improved coordination between hospitals, schools, and providers were consistently identified as priorities. Additionally, limited awareness of youth behavioral health navigation services suggests opportunities to improve outreach and increase access to available resources for children, youth, and families.

Findings from Oakland County's 2025 Community Health Assessment (CHA), conducted through Energizing Connections for Healthier Oakland (ECHO), reinforce many of these priorities. The assessment identified four strategic priorities: building resilient communities through injury and violence prevention, improving equitable access to nutritious and affordable food, promoting healthy and affordable housing, and ensuring access to affordable, high-quality physical and mental healthcare. The assessment also continues to highlight significant health inequities across Oakland County's designated Health Equity Zones, where residents experience greater barriers to healthcare, housing, food access, and other social determinants of health. Notably, the assessment found a 21-year difference in life expectancy between communities with the lowest and highest life expectancy, underscoring the ongoing need to reduce disparities and improve health equity throughout the county. The findings from the CHA will serve as the foundation for Oakland County's 2026 Community Health Improvement Plan (CHIP), further aligning community-wide efforts to improve health outcomes.

Together, the FY27 Community Voice Survey and the 2025 ECHO Community Health Assessment emphasize the continued need to improve timely access to behavioral health services, strengthen care coordination, expand community-based crisis response, and address social determinants of health that influence overall well-being. These findings directly inform OCHN's FY27 Annual Plan priorities and support the ongoing implementation of the FY26–28 Strategic Plan to improve access, reduce disparities, and advance equitable, person-centered care throughout Oakland County.

Managed Care Administration and Operations

This priority focuses on strategies that increase efficiency and strengthen administrative and operational services. By investing in the growth, retention, and succession of a diverse network and workforce, OCHN continually raises the bar for operational excellence to empower people, strengthen our communities, and set the standard for individual and population behavioral healthcare. All OCHN's plans and goals are dependent on maintaining a workforce and network that is sufficient to meet the community's needs.

FY27 Goal: Ensure sustainable infrastructure, integrated systems, and sound financial stewardship.

OCHN will strengthen the administrative and operational infrastructure needed to support effective and sustainable managed care operations. FY27 efforts will include standardizing care coordination practices, clarifying roles and responsibilities to support conflict-free case management and compliance, and transitioning grants administration and intergovernmental agreements to the dedicated Budget & Finance Grants/Inter-local Team. These efforts will strengthen accountability, consistency, and stewardship of resources.

FY27 Goal: Strengthen organizational capacity through workforce development, operational excellence, and accreditation.

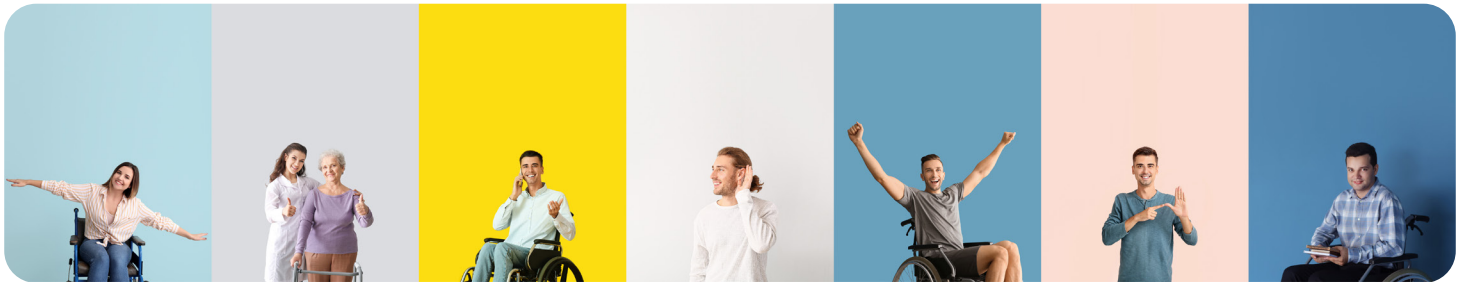
OCHN will strengthen its workforce and organizational infrastructure to support long-term stability, effectiveness, and service quality. FY27 efforts will focus on workforce stability, organization-wide position control, workforce planning and vacancy management, accreditation readiness, and modernizing employee training resources. Together, these initiatives will strengthen recruitment and retention, operational oversight, and staff development while supporting continued quality and accreditation success.

***FY27 Goal:* Strengthen managed care performance through utilization management, provider network excellence, and continuous quality improvement.**

OCHN will use managed care data, utilization and quality findings, provider performance information, and operational experience to drive continuous improvement across the behavioral health system. FY27 efforts will focus on translating utilization management findings into actionable improvements, maintaining an adequate and high-performing provider network, and strengthening managed care processes. Routine monitoring and cross-functional collaboration will help identify and address opportunities related to access, capacity, efficiency, compliance, and person-centered care.

Advocacy, Partnerships, and Outreach

Under the focus areas of Advocacy, Partnerships, and Outreach, our strong, trust-based partnerships power a responsive and inclusive behavioral health system. Through meaningful engagement with community organizations and network providers, we will build a unified network committed to advancing equity, access, and whole-person care for every individual we serve.





FY27 Goal: Strengthen legislative and governmental partnerships supporting public behavioral health.

OCHN will strengthen relationships with elected officials and governmental partners to increase awareness of behavioral health needs, demonstrate the impact of public behavioral health services, and support policies and investments that benefit Oakland County residents. FY27 efforts will include direct engagement with legislative offices through meetings, briefings, and site visits, along with coordinated advocacy around key legislative and budget priorities. Through consistent, fact-based engagement, OCHN will reinforce the importance of accessible, sustainable, and publicly accountable services.

FY27 Goal: Strengthen community engagement through communications and digital innovation.

OCHN will strengthen connections with individuals served, families, community partners, and Oakland County residents through accessible communications and expanded use of digital tools. FY27 efforts will include exploring the feasibility of a HIPAA-compliant OCHN mobile application informed by community feedback and identified needs, while continuing to expand engagement across OCHN communication platforms. These efforts will improve access to information, strengthen connections with OCHN, and increase awareness of available behavioral health resources and services.

Comprehensive System of Care

This priority demonstrates OCHN's commitment to establishing and reaching key milestones to ensure optimal whole-health outcomes for individuals receiving services. Person/family-centered planning, care coordination, and data-informed service delivery are the cornerstones of a comprehensive system of care that continually measures outcomes to ensure continuous system improvement.

FY27 Goal: Expand and maintain access to high-quality, person-centered behavioral health services.

OCHN will continue expanding access to behavioral health services in response to community needs, service utilization, population needs, and quality improvement findings. FY27 efforts will include targeted service enhancements, expanding direct service capacity in a priority area, and developing long-term sustainability recommendations for the Mental Health School Navigator and Assisted Outpatient Treatment programs. These efforts will help ensure services evolve to meet community needs while supporting sustainable staffing, funding, and operational models.

FY27 Goal: Advance quality, recovery, and person-centered services that improve the experience and outcomes of individuals served.

OCHN will use the experiences, feedback, and rights of individuals served to drive system improvement and strengthen quality and person-centered care. FY27 efforts will include monitoring trends in customer service, grievances, complaints, satisfaction surveys, and rights-related concerns, with corrective action when opportunities are identified. OCHN will also advance planning and procurement for priority substance use disorder services identified through community needs, utilization data, and stakeholder input to support quality, recovery, and improved outcomes.

Crisis Continuum of Care

This priority focuses on enhancing access to a full continuum of crisis services that ensures timely, clinically driven assessment and stabilization for individuals during their most vulnerable moments. OCHN will strengthen and expand access points to support timely connections to the appropriate level of care.

FY27 Goal: Expand and optimize OCHN's comprehensive crisis continuum to improve timely access, quality, and outcomes for individuals experiencing behavioral health crises.

OCHN will continue strengthening the behavioral health crisis continuum to ensure timely, appropriate, and community-based support for individuals experiencing a crisis. FY27 efforts will focus on expanding 24/7 countywide mobile crisis response, strengthening monitoring and evaluation of crisis services, and increasing alternatives to inpatient hospitalization. OCHN will continue integrating mobile crisis, behavioral health urgent care, crisis stabilization, crisis residential, and other community-based services to improve access and support individuals in remaining safely in the community when appropriate.

FY27 Goal: Establish and operationalize a Behavioral Health Urgent Care Center providing timely, person-centered services.

OCHN will establish and operationalize a Behavioral Health Urgent Care Center to provide timely, accessible, and person-centered care for individuals with urgent behavioral health needs. FY27 efforts will include advancing construction and occupancy, establishing staffing, technology, workflows, and operational infrastructure, and beginning delivery of same-day services. The center will add an important community-based option within the crisis continuum while promoting timely access and a positive, person-centered experience.

OCHN's Service System



OCHN oversees a comprehensive behavioral health service system that serves approximately 30,000 Oakland County residents across more than 400 service sites. The system includes a broad network of contracted providers as well as services delivered directly by OCHN. Together, these services support individuals with intellectual/developmental disabilities, mental health needs, substance use disorders, co-occurring conditions, and behavioral health crises, many of whom have Medicaid coverage.

OCHN's role in service delivery continues to evolve as the organization expands its direct service capacity while maintaining and strengthening its contracted provider network. As of the time of this report, OCHN's service system includes approximately 305 contracted service providers. In January 2026, OCHN assumed





direct responsibility for the delivery of adult crisis services, representing an important expansion of OCHN's direct service role and its ability to respond to identified needs within the behavioral health system.

OCHN's service system includes a range of mental health, intellectual/developmental disability, substance use disorder, crisis, and community-based services. OCHN also works with community partners, including housing organizations, health centers, Oakland County Health Division, Oakland Schools, Oakland University, local law enforcement, and other public and community-based organizations to strengthen coordination and access to care.

Going forward, OCHN will continue strengthening both its contracted provider network and direct service capacity to address identified needs, improve access, and support better outcomes for individuals served. OCHN will also continue to strengthen conflict-free case management and maintain clear separation between its managed care and direct service functions. Organizational safeguards, including the firewall between the two sides of OCHN, will support appropriate separation of responsibilities, sound decision-making, compliance, and a coordinated, person-centered system of care.

Did you Know?

OCHN has a dedicated Substance Use Disorder (SUD) Strategic Plan, as required by the State of Michigan, to guide prevention, treatment, and recovery services across Oakland County. The SUD Strategic Plan builds on community needs and data identified through OCHN's separate SUD Needs Assessment and establishes priorities for strengthening Oakland County's substance use disorder system. The plan aligns with OCHN's overall Strategic Plan and the State of Michigan's behavioral health priorities, while addressing the unique needs of Oakland County.

Through the SUD Strategic Plan, OCHN works to identify service gaps, strengthen access to care and recovery supports, and guide future investments and service development. Visit www.oaklandchn.org to learn more about OCHN's SUD Strategic Plan and priorities.

FY27 Budget

Overview

Michigan's public behavioral health system provides a comprehensive range of services and supports to children, adolescents, and adults with mental illness, intellectual and developmental disabilities, and substance use disorders across all 83 counties. The system is coordinated through local Community Mental Health Services Programs (CMHSPs) and regional Prepaid Inpatient Health Plans (PIHPs), working with public and private providers to deliver community-based care and supports.

Michigan's public behavioral health system is supported through a combination of Medicaid funding, state and federal resources, and other public funding sources. Together, these resources help sustain a statewide network of behavioral health services and supports for some of Michigan's most vulnerable residents.

OCHN FY27 Annual Budget

OCHN is entering FY27 with projected operating revenue of $522,433,956. OCHN's operating revenue is comprised of Medicaid, Healthy Michigan, grants and other revenue, State General Fund support, and county funding for CMH services. Medicaid remains the primary source of operating revenue, accounting for approximately 78% of projected revenue, followed by Healthy Michigan at approximately 12% and grants and other revenue at approximately 5%. State General Fund support accounts for approximately 2% and county funding for approximately 2% of projected operating revenue.

Total operating expenses for FY27 are projected to be $521,878,539. OCHN's operating expenses include provider network services, direct and crisis services, managed care administration, and other expenses. The majority of projected expenses are attributed to provider network services, which account for approximately 82% of total operating expenses. Based on current projections, FY27 operating revenue is expected to exceed operating expenses by $555,417. OCHN's FY27 budget reflects continued efforts to manage costs, strengthen position control and budgetary efficiencies, support Medicaid enrollment and eligibility, strengthen utilization and service delivery oversight, and address emerging financial pressures. The budget also incorporates projected minimum wage increases and other anticipated changes affecting the behavioral health system.

FY27 projections remain subject to change as additional state and federal information becomes available. OCHN will continue to monitor emerging fiscal and policy changes and take steps to protect access to high-quality behavioral health services while responsibly stewarding public resources.



FY27 Projected Operating Revenues

MEDICAID
$408,477,268 (78.2%)

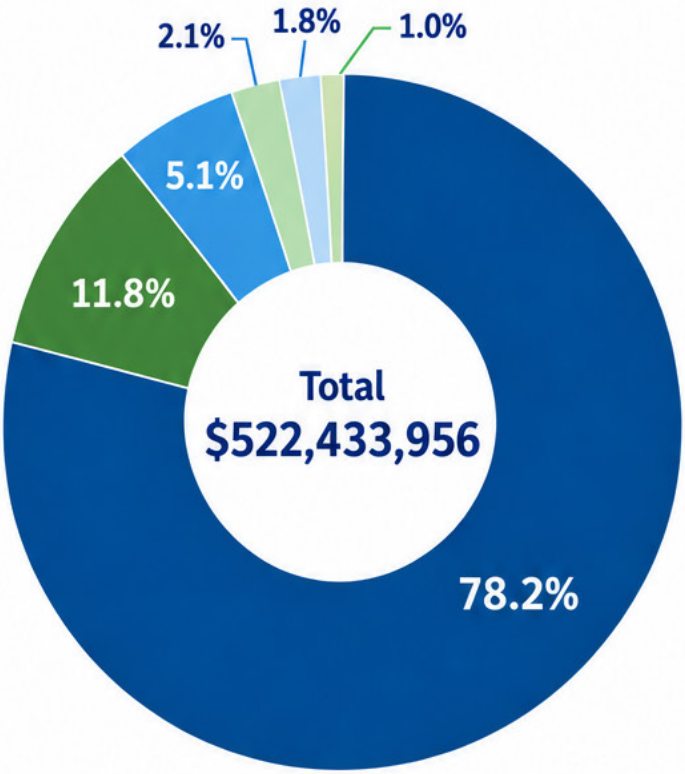
HEALTHY MICHIGAN
$61,647,222 (11.8%)

GRANTS / OTHER REVENUE
$26,667,966 (5.1%)

STATE GENERAL FUND
$10,809,183 (2.1%)

COUNTY APPROPRIATION
$9,620,616 (1.8%)

PUBLIC ACT 2 REVENUE
$5,211,701 (1.0%)



FY27 Projected Operating Expenses

PROVIDER NETWORK SERVICES
$432,999,966 (83.0%)

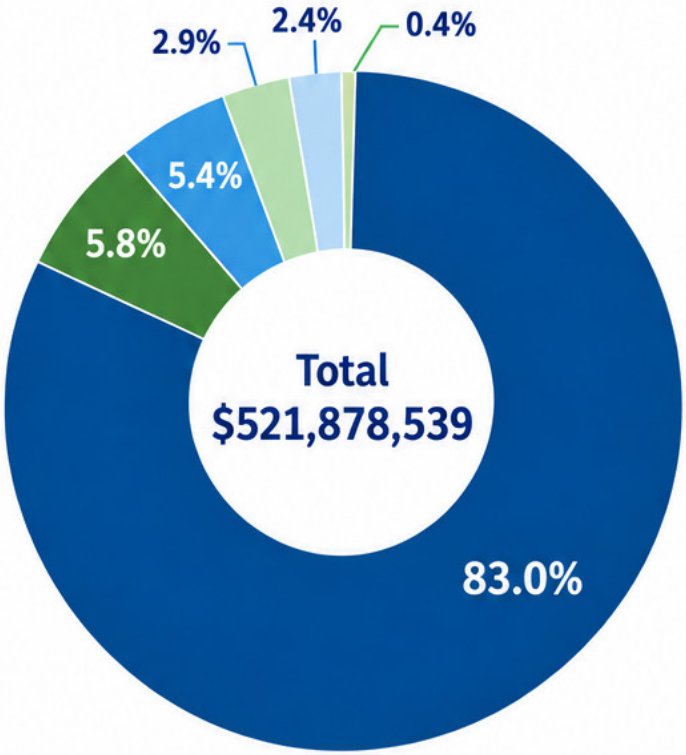
ADMINISTRATION
$30,373,990 (5.8%)

INTERNAL SERVICES
$28,429,559 (5.4%)

PROVIDER ASSESSMENT / LOCAL MATCH
$15,176,883 (2.9%)

GRANTS EXPENSE
$12,740,273 (2.4%)

DEPRECIATION
$2,157,868 (0.4%)



Totals may not add to 100% due to rounding.

Glossary of Terms

Applied Behavioral Analysis (ABA): A behavioral-based approach that uses principles of learning to support positive changes in communication, social interaction, behavior, and other skills, particularly for individuals with autism.

Assisted Outpatient Treatment (AOT): A court-ordered treatment process that helps eligible individuals with serious mental illness receive needed behavioral health services and supports while living in the community.

Behavioral Health: Services and supports that address mental health, substance use disorders, intellectual/developmental disabilities, and related needs.

Behavioral Health Home (BHH): A coordinated care model that helps individuals with serious mental illness or serious emotional disturbance connect behavioral health, physical health, and other needed services and supports.

Behavioral Health Urgent Care: A community-based service designed to provide timely, same-day or walk-in behavioral health services for individuals with urgent needs, including assessment, crisis counseling, medication management, care coordination, and connection to ongoing care.



Care Coordination: The process of organizing and connecting an individual's services and supports across providers, programs, and systems to help ensure continuity of care.

Commission on Accreditation of Rehabilitation Facilities (CARF): An independent organization that accredits health and human service programs based on standards for quality, safety, and effective service delivery.

Community Health Assessment (CHA): A process used to identify the health needs, priorities, and challenges of a community. The FY27 Annual Plan references Oakland County's 2025 Community Health Assessment conducted through ECHO.

Community Health Improvement Plan (CHIP): A plan that identifies strategies and actions to address health priorities identified through a community health assessment.

Community Mental Health Services Program (CMHSP): A local public behavioral health organization responsible for providing or arranging community-based mental health and related services for eligible individuals. OCHN serves as the Community Mental Health Services Program (CMHSP) for Oakland County.





Community Voice Survey: OCHN's annual needs assessment survey that gathers input from individuals served, families, caregivers, providers, community partners, and other stakeholders about behavioral health needs, service experiences, barriers, and opportunities for improvement.

Conflict-Free Case Management: A case management approach designed to ensure that care coordination and service planning are provided objectively and without conflicts between service planning and service delivery responsibilities.

Crisis Continuum of Care: The range of services and supports available to individuals experiencing a behavioral health crisis, including crisis response, assessment, stabilization, residential services, urgent care, and other community-based supports.

Direct Service Delivery: Behavioral health services delivered directly by OCHN rather than through a contracted provider. OCHN expanded its direct service role by assuming responsibility for the delivery of adult crisis services in January 2026.

Direct Support Professional (DSP): A professional who provides direct assistance, support, skill development, and other services to individuals with disabilities or other support needs.

Energizing Connections for Healthier Oakland (ECHO): The community initiative through which Oakland County's 2025 Community Health Assessment was conducted.

Equity: Ensuring that individuals and communities have fair access to opportunities, resources, and services based on their needs rather than assuming that everyone requires the same approach.

Firewall: Organizational safeguards that maintain clear separation between OCHN's managed care and direct service functions to support appropriate responsibilities, decision-making, and compliance.

Health Equity: The goal of ensuring that everyone has a fair and meaningful opportunity to achieve good health by addressing differences in access, resources, conditions, and outcomes.

Health Homes: A coordinated care model that connects healthcare and other supports for individuals with significant or ongoing health needs. OCHN and some providers participate in Behavioral Health Homes, Opioid Health Homes, and Substance Use Disorder Health Homes.





Health Insurance Portability and Accountability Act (HIPPA): A federal law that establishes standards for protecting the privacy and security of individuals' protected health information and governs how certain health information may be used and disclosed.

Integrated Health Care: An approach in which behavioral health and physical health providers work together to address the overall health needs of the person served.

Intellectual/Developmental Disabilities (I/DD): A group of conditions that affect intellectual functioning and adaptive skills, such as communication, learning, daily living, and social skills, and that begin during the developmental period.

Individual Plan of Service (IPOS): A person-centered plan that identifies an individual's needs, goals, services, supports, and desired outcomes.

Managed Care: An approach to organizing and coordinating healthcare services that emphasizes access, quality, appropriate use of services, coordination of care, and responsible use of resources.

Managed Care Organization (MCO): An organization responsible for managing and coordinating healthcare services for a defined population.

Medicaid: A federal and state health insurance program that provides healthcare coverage to eligible individuals and families. Many individuals served through OCHN's system have Medicaid coverage.

Michigan Department of Health and Human Services (MDHHS): The state department responsible for administering and overseeing health and human services programs in Michigan, including behavioral health services and programs.

National Committee for Quality Assurance (NCQA): An organization that develops standards and measures used to evaluate the quality of health plans and healthcare organizations. OCHN's annual Community Voice Survey serves as its annual needs assessment in alignment with NCQA requirements.

Network Adequacy: The ability of OCHN's provider network to provide sufficient access to appropriate services based on the needs of the individuals and communities served.

Person-Centered/Family-Centered Planning (PCP-FCP): An ongoing process in which an individual or family's goals, preferences, strengths, and needs are identified and used to develop strategies for achieving meaningful outcomes.

Prepaid Inpatient Health Plan (PIHP): A Medicaid managed care organization that provides or arranges for covered behavioral health and related services for eligible individuals. OCHN serves as the PIHP for Oakland County.

Protected Health Information (PHI): Individually identifiable health information that is protected under HIPAA.

Provider Network: The contracted organizations and providers that deliver behavioral health services and supports as part of OCHN's service system.

Quality Improvement (QI): A systematic process for identifying opportunities to improve services, processes, outcomes, and the experience of individuals served.

Social Determinants of Health (SDOH): The conditions in which people are born, live, learn, work, play, and age that can affect health and quality of life. Examples include housing, transportation, food access, education, employment, and healthcare.

Substance Use Disorder (SUD): A condition involving the ongoing use of alcohol or other drugs that causes significant impairment or distress and may affect a person's health, relationships, work, or daily life.

SUD Needs Assessment: A separate assessment focused specifically on substance use disorder needs, service gaps, and priorities in Oakland County that informs OCHN's SUD Strategic Plan.

SUD Strategic Plan: OCHN's dedicated plan for strengthening substance use disorder prevention, treatment, and recovery services in Oakland County. The plan aligns with OCHN's overall Strategic Plan and State of Michigan behavioral health priorities.

System of Care: A coordinated network of services and supports that works across providers, organizations, and community partners to meet the behavioral health needs of individuals and families.

Utilization Management (UM): Processes used to evaluate and manage the appropriate, effective, and efficient use of behavioral health services.

Utilization Review (UR): The review of service use and related information to assess appropriateness, utilization patterns, quality, and opportunities for improvement.

Oakland Community Health Network

Developmental Disabilities • Mental Health • Substance Recovery



Services Offered

Oakland Community Health Network (OCHN) promotes independence, choice, and community inclusion for adults and children with intellectual/ developmental disabilities, mental health concerns, and substance use disorders.

- Adult Mental Health
- Applied Behavioral Analysis
- Crisis Resources
- Children's Mental Health
- Serious Emotional Disturbances
- Employment & Skill Building
- Self-Directed Services
- Housing Resources
- Intellectual / Developmental Disabilities
- Justice Initiatives
- Peer Support
- Substance Use Disorder
- Veteran's Services
- and more!

Keep OCHN in Your Contacts!

1. Scan the QR code with a smartphone
2. Select "Save Contact"
3. Scroll down and tap "Create New Contact"

SCAN ME

Access: (248) 464-6363
Suicide & Crisis Lifeline: 988

Oakland Community Health Network
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Inspire Hope, Empower People, & Strengthen Communities