



Oakland Community Health Network

Developmental Disabilities • Mental Health • Substance Recovery



Oakland County's Public Behavioral Health System

Main Office Phone: (248) 858-1210

Non-Emergency Service Access Phone: (248) 464-6363

Customer Services Phone: (888) 847-0513

Office of Recipient Rights: (248) 975-9578

Video Conference Phone Available

Suicide & Crisis Lifeline: 988

www.oaklandchn.org

Main Office
5505 Corporate Dr.
Troy, MI 48098

Inspire Hope, Empower People, & Strengthen Communities

Access & Eligibility

Receiving Public Mental Health Services



Oakland Community Health Network (OCHN) promotes independence, choice, and community inclusion for adults and children with intellectual/developmental disabilities, mental health concerns, and substance use disorders.

Its mission to “[Inspire Hope, Empower People, and Strengthen Communities](#)” reflects an unyielding belief in a “Valuable System for Valued People.”

Most people who receive services through Oakland County’s public behavioral health system, which is managed by OCHN, have Medicaid insurance coverage.

Access Screening Request

OCHN’s screening process determines where people’s needs are best met, based on the severity and urgency. Screenings can be requested by calling OCHN at (248) 464-6363, or by visiting the Resource and Crisis Center (1200 N. Telegraph Rd., Bldg. 32 E, Pontiac, MI).

Walk-in appointments are received on a first-come, first-served basis.

Screening Process

OCHN’s professional access and referral team members work with individuals and families to identify their needs, and schedule an appointment if necessary.

What To Expect

Licensed clinicians ask questions about mental health, intellectual/developmental disabilities and/or family history, risk of harm, physical health needs, medications, functional status, family relationships and stress, substance use, socialization, school, symptoms, etc. Substance Use Disorder (SUD) screenings are also conducted prior to a person being discharged from a hospital to ensure appropriate follow-up care is in place.

Eligibility Determination

Individuals who qualify for services are given a choice of providers and linked with them. Appointments occur no more than 14 days for adults, seven (7) days for children, after a screening determination is made.

OCHN does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. OCHN is funded, in part, by the Michigan Department of Health and Human Services.

Specialty Services

Autism Services - Applied Behavioral Analysis (ABA)

ABA therapy, which helps build important life skills, is available for individuals who have autism and receive Medicaid supports or are Medicaid eligible.

Employment Support

OCHN is committed to helping people in the public mental health system obtain and maintain employment using a variety of services, including:

- Bureau of Services/Blind Persons (BSBP)
- Clubhouses
- Customized Employment
- Individual Placement/Employment Supported
- Michigan Rehabilitation Services (MRS)
- Skill Building

Housing/Staffing Support

Assistance with daily living, developing skills, and community participation is provided and encouraged. People who receive public mental health services and live within a specialized residential setting have improved location choices in housing through the Oakland Housing Link (OHL)- www.ohlink.org

Justice Initiatives

OCHN provides a wide variety of preventative and intervention services and support for youth and adults that address the needs of people prior, during, and after an encounter with law enforcement, courts, or jail. OCHN is consistently working to fill the gaps through collaborative agreements with community partners to build sustainable efforts.

Substance Use Disorders

OCHN provides screening, authorization, and coordination of substance use treatment for people with Medicaid, Healthy Michigan, no insurance, or are under-insured. OCHN's Sober Support Unit provides 24-hour monitoring for people experiencing side effects of drug/alcohol misuse, as well as connections to treatment.

Youth & Family Care Connection

The Youth and Family Care Connection (YFCC) is an innovative behavioral health service program designed to meet the mental health needs of youth 17 and younger. Services include triage for a behavioral health crisis, resources, and care coordination.

Veterans

The Oakland County Veterans Navigator's mission is to support veterans and their family members by helping navigate state, federal, and community resources, including disability services, employment, housing, mental health, substance use disorders, support groups, and transportation.



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Services Offered

OCHN funds and manages a service provider network that assists approximately 29,000 Oakland County citizens at more than 400 service sites across the county.

- Adult Mental Health
- Applied Behavioral Analysis
- Crisis Resources
- Children's Mental Health
- Serious Emotional Disturbances
- Employment & Skill Building
- Housing
- Intellectual / Developmental Disabilities
- Jail Diversion / Criminal Justice
- Peer Support
- Substance Use Disorder
- Veteran's Services

For a comprehensive list of providers visit www.oaklandchn.org

Keep OCHN in Your Contacts!

1. Scan the QR code with a smartphone
2. Select "Save Contact"
3. Scroll down and tap "Create New Contact"



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