

MDOC Internet Outage Contingency Plan to send OCHN Referrals

This protocol is to outline the steps Michigan Department of Corrections (MDOC) Parole and Probation Agents will take if an internet outage occurs where the MDOC Smartsheet Referral System cannot be accessed to send referrals to Oakland Community Health Network (OCHN).

1. The MDOC agent will complete a hard copy form of the MDOC Smartsheet.
2. The Agent will fax the completed referral form with the Release of Information (ROI) and any other needed documents to 947.218.3846.

Important Phone Number

OCHN Access Main Number: 248.464.6363