

## Recipient Rights Advisory Committee Meeting Minutes

Members: Amit Agrawal, Ursula Bolton, Sylvia Clark, James Diegel, Dr. Sarah Guadalupe, Phillip (Jo Jo) Hussey, Renee Judkins, Elizabeth Martin, Renee Neddo, Hunter Parker, Miguel Quintero, Betty Ruoss, Lois Shulman, Judith Summers, Amie Kupovits

<b>Date:</b>	January 9, 2025	<b>Start Time:</b>	4:00 pm	<b>Stop Time:</b>	5:35 pm	<b>Location:</b>	Michigan
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**Absent:** Elizabeth Martin, Amit Agrawl, James Diegel, Phillip Jo Jo, Miguel Quintero,

**OCHN Staff:** Vicki Suder, Angie O’Dowd

<b>Facilitator:</b>	Renee Neddo	<b>Scribe:</b>	Tiffany Craig
<b>1. Member Attendance</b>	Roll call for the RRAC meeting was completed. Note: The Chair was unable to attend the meeting. Member Renee Neddo volunteered to act as Chair for the meeting.		
<b>2. Public Comment</b>	Public comments: None		
<b>3. Approval of Agenda</b>	Lois S. motioned to approve the agenda; Ursula B. seconded. Agenda was passed by voice vote.		
<b>4. Approval of Minutes</b>	Renee J. motioned to approve the December meeting minutes; Amie K. seconded. Meeting minutes passed by voice vote.		
<b>5. Adult Home Help- Adam Hamilton</b>	<p>Adam Hamilton provided an overview of Adult Home Help and community living services. A handout regarding Adult Home Help Services was provided.</p> <p>The Home Help program is designed to support individuals who wish to live independently in their homes rather than live in an Adult Foster Care Home for the aged, or a nursing home.</p> <p><u>Member Questions &amp; Comments:</u></p> <ol style="list-style-type: none"> <li>1. If someone is interested in Home HealthCare, who do they go through?</li> <li>2. Can you get the forms from the internet?</li> <li>3. One of the easier ways to think of [community living supports] CLS support and Adult Home Health is, if something is being done WITH you, its CLS covered and if something is being done FOR you it’s Adult Home Health.</li> <li>4. MDHHS sets the rates for Adult Home Help; OCHN sets the rates for CLS services.</li> <li>5. Member shared she get Home Help and the staff is paid through an agency.</li> </ol>		

	<p>6. Member shared when daughter was assessed for Adult Home Help they had levels of care and rates set on that. Do they still do that?</p> <p>7. Member shared they give you a time for each activity that determines how much Home Help you get.</p>
<p><b>6. Update from OCHN Exec Dir- Dana Lasenby</b></p>	<p>Dana Lasenby gave State, County and Local updates to the RRAC.</p> <p><u>State Updates:</u></p> <ul style="list-style-type: none"> <li>• Last month in December there was a lame duck session that was not as productive as they would have hoped it to be. A couple of things on the bill have not been approved, such as CCBHC, allowing limited licensed psychologists to expand their scope of practice without direct supervision of a PHD and items around nurse practitioners and physician assistants.</li> <li>• Dana is always advocating for financial and physical support to make sure services can be provided without interruptions. Such as looking for things that are Medicaid reimbursable, so when services are provided, services can be paid through Medicaid.</li> <li>• We are in constant contact with the State and working with them to show we need their support. Particularly around not being appropriately funded and beneficial community based programs that are no Medicaid funded such as school navigators.</li> <li>• Dana also discussed on the Direct Care workers' lawsuit.</li> </ul> <p><u>County Updates:</u></p> <ul style="list-style-type: none"> <li>• We have a great partnership with the county. Our board members are appointed by the county commissioners. In March we have 4 board members who will be up for re-appointment if they are interested in continuing to serve on our board.</li> <li>• Some of our great programs are funded through the county, such as our Co-Responders, School Mental Health Navigators, CIT Trainings, and School Mental Health Benefit.</li> <li>• We opened a walk-in center, in Pontiac where individuals can go with behavioral health and physical health care needs.</li> </ul> <p><u>OCHN Updates:</u></p> <ul style="list-style-type: none"> <li>• We are always working with our provider network. There are some challenges because we are making changes such as standardizing rates.</li> <li>• Today we had our Law Enforcement Appreciation breakfast.</li> <li>• We want to improve our staff's engagement to make sure people like where they work; it's important to keep people engaged and make sure they feel valued.</li> <li>• Dana has an open-door policy and feel it's important to like what you do because it shows in the work that you do for the community.</li> <li>• Dana mentioned the amazing job that Chaka McDonald and our Veterans Navigators do.</li> </ul>

<p><b>7. Review Final FY24 Annual Rights Report</b></p>	<p>Members received a handout of the FY24 Annual Rights Report. The Annual report is submitted every year. Angie reviewed the data and charts associated with the FY 24 Annual Right Report.</p>
<p><b>8. Goal 1: Take necessary steps to revitalize mentoring program- Discussion – Vicki S</b></p>	<p>Vicki shared an update. The mentoring program was established several years ago. There are 4 individuals that’s does have a mentor. One has completed their mentoring opportunity.</p> <p>Questions &amp; Comments:</p> <ol style="list-style-type: none"> <li>1. The mentoring program is beneficial to both mentor and the mentored.</li> <li>2. Mentees have grown through the mentoring efforts.</li> <li>3. It would be helpful for the content of the packets to be better to have better dialogue with the mentees. It is difficult if it is “headline” versus substance information. Need more information to be fully prepare to mentor.</li> </ol>
<p><b>9. Goal 3: Inform the OCHN Board of community concerns as identified to the Board Representative- James D.</b></p>	<p>Vicki asked if there were any issues or concerns anyone would like to discuss today.</p> <p>Questions &amp; Comments:</p> <ol style="list-style-type: none"> <li>1. We would like some feedback from the board regarding RRAC concerns. Should get as much attention as public comment. RRAC does not get feedback about the issues brought to the Board.</li> <li>2. General agenda items or specific issues brought up do you want feedback from the Board on?</li> </ol>
<p><b>10. Policy Review: RR8.1 Qualifications &amp; Training Requirements _ Angie O.</b></p>	<p>Angie reviewed the policy. Members were provided with a copy of the policy prior to the meeting.</p> <ul style="list-style-type: none"> <li>• Policy RR 8.1 Qualifications and Training Requirements for OCHN is to establish the criteria for the qualifications and Rights training of OCHN employees including employees of the Office of Recipient Rights, contracted employees, residential care employees, sub-contracted employees, professional employees, contracted hospital employees, OCHN and contracted agency interns, and contracted agencies out of county.</li> </ul> <p>Questions and comments:</p> <ol style="list-style-type: none"> <li>1. As a member of the RRAC, we also must go through rights training, is that the same thing?</li> <li>2. Do the RRAC have to do the annual Rights training?</li> </ol>
<p><b>11. Rights Update _ Angie O/Vicki S</b></p>	<p>Angie mentioned the following:</p> <ul style="list-style-type: none"> <li>• We have hired a recipient rights specialist who will begin on Feb 2, 2024, she comes from CNS.</li> <li>• We are currently in the process of hiring a new support specialist due to Andrea’s retirement.</li> </ul> <p>Vicki mentioned the following:</p>

	<ul style="list-style-type: none"> <li>• ORR had our tri-annual rights assessment in October, and received a very good score, but did have to do a corrective action plan related to some of our policies.</li> <li>• Our Corrective action plan has been completed and accepted. The Assessment process is closed.</li> <li>• Reminder our Wellness Center is available for person served to use. We have a partnership with Dreams Unlimited Clubhouse to hire a wellness center attendant. He will start on Monday.</li> <li>• This is the 2<sup>nd</sup> year I attended the Law Enforcement Breakfast. We heard success stories, and OCH gave out awards.</li> <li>• I am visiting clubhouses, drop-ins, and peer mentor groups to talk about rights and stigma. I enjoy going out and meeting folks with persons.</li> </ul>
<b>s12. Site Review Report- Angie O</b>	<p>Angie reviewed the Site Visit Report that was shared with members.</p> <ul style="list-style-type: none"> <li>• As of 12/3/24, 55 out of 491 total number of sites that requires a site visit have been completed.</li> </ul>
<b>13. Agenda Items for the next meeting [February 6, 2025]</b>	<ul style="list-style-type: none"> <li>• Site Visit Report</li> <li>• Goal 2: Review in detail the “Your Rights Handbook”</li> <li>• Rights Update</li> <li>• Electronic Visit Verification [EVV] Information</li> <li>• Goal 4: Continue to get to know OCHN/Rights Leadership Committee Members- Amie Kupovits and Renee Judkins</li> </ul>
<b>14. Public Comment</b>	No public comment
<b>15. Member Comments</b>	No Member comment
<b>16. Meeting Adjourned</b>	Sylvia C. made a motion to adjourn, Ursula B. supported Meeting Adjourned

Next Meeting: Thursday February 6, 2025 at 4:00 pm *Tiffany Craig* 1/9/2025