

## Recipient Rights Advisory Committee Meeting Minutes

Members: Sylvia Clark, Phillip (Jo Jo) Hussey, Elizabeth Martin, Miguel Quintero, Betty Ruoss, Lois Shulman, Judith Summers, Hunter Parker, Amie Kupotivs, Sarah Guadalupe, Ursula Bolton, James Diegel, Renee Neddo, Renee Judkins, Amit Agarawl

<b>Date:</b>	February 6, 2025	<b>Start Time:</b>	4:00 pm	<b>Stop Time:</b>	5:48 pm	<b>Location:</b>	Michigan
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**Absent:** Ursula Bolton, Amit A, James D, Renee N, Judi S

**OCHN Staff:** Vicki Suder, Angie O’Dowd

**Guest:** Marquitta Massey

<b>Facilitator:</b>	Miguel Quintero	<b>Scribe:</b>	Tiffany Craig
<b>1. Member Attendance</b>	Roll call for the RRAC meeting was completed.		
<b>2. Public Comment</b>	Public comments: None		
<b>3. Approval of Agenda</b>	Sarah G. motioned to approve the agenda; Elizabeth M. second. Agenda was passed by voice vote.		
<b>4. Approval of Minutes [Jan 9, 2025]</b>	Renee J. motioned to approve the January meeting minutes; Amie K. seconded. Meeting minutes passed by voice vote.		
<b>5. Electronic Visit Verification [EVV]- Marquitta Massey</b>	<p>Marquitta Massey gave a presentation on Electronic Visit Verification Requirements [EVV] and mentioned the following:</p> <ul style="list-style-type: none"> <li>• As part of the 21<sup>st</sup> Century Cures Act, the Centers of Medicare &amp; Medicaid Services (CMS) requires states to implement an Electronic Visit Verification (EVV) system.</li> <li>• Providers can use the state system for free or integrate an existing system with HHAeXchange.</li> <li>• EVV applies to services that end and begins in a person’s home, Community Living Supports, and Respite.</li> <li>• EVV is not required for settings that offer 24/7 services availability.</li> <li>• EVV is currently in a “soft Launch” meaning EVV data is not tied to any claims payment.</li> <li>• It’s very important to comply with the EVV requirement.</li> </ul> <p>Member Questions and Comments:</p>		

	<ol style="list-style-type: none"> <li>1. Is this only in home hours or all CLS hours?</li> <li>2. How would the system handle when there is a transfer of support between workers?</li> <li>3. If a person is doing something out of their home [in the community] but it's CLS hours is that included?</li> <li>4. When you have 2 caregivers that come on different days and they are still learning the new program, do they have to punch in and out if they go to someone else's home?</li> </ol>
<p><b>6. Goal 4: Continue to get to know OCHN/Rights Leadership and Committee members - Amie Kupovits &amp; Renee Judkins</b></p>	<p>Amie Kupovits gave a brief description of herself and background.</p> <ul style="list-style-type: none"> <li>• Amie works as a rights educator and as a peer mentor.</li> <li>• Amie also does some of the Stigma training at OCHN.</li> </ul> <p>Renee Judkin gave a brief description of herself and background.</p> <ul style="list-style-type: none"> <li>• Renee was born and raised in Detroit MI., but spent 9 years of her childhood years in Tennessee, graduated from Cody High School and Mary Grove College in Detroit, and attended Control Data Institute (a technical school) she also worked for Ford Motor Company.</li> <li>• Renee has 2 sons and has been cancer free for 10 yrs.</li> </ul>
<p><b>7. Goal 2: Review in detail the "Your Rights Handbook"- Angie O'Dowd &amp; Vicki Suder</b></p>	<p>RRAC Members were provided with a hard copy of the Mental Health Code (MHC) Ch. 7, Ch. 7a the Michigan Administrative Rules (AR) Ch.7, and the Your Rights Handbook.</p> <ul style="list-style-type: none"> <li>• Vicki gave a presentation on the (MHC) Ch. 7, Ch. 7a and the (AR) and how it is related to the "Your Rights Handbook"</li> <li>• Page 1-3 of the Your Rights handbook was reviewed in detail.</li> <li>• Vicki asked RRAC to make sure to bring their binders and rights booklets to the meetings with them if it is on the agenda. There will be no extra binders available.</li> </ul> <p><u>Member Questions and Comments:</u></p> <ol style="list-style-type: none"> <li>1. Does the mental health_code only apply for Medicaid services?</li> <li>2. When it comes to guardianship, what about the term power of attorney?</li> <li>3. Is physical restraint still allowed?</li> <li>4. Do you have 24 hours to report</li> </ol>
<p><b>8. Goal 3: Inform the OCHN Board of community concerns as identified to the Board Representative – Miguel Q.</b></p>	<p>Angie presented the FY annual plan rights report at the committee of the whole, and Vicki gave a quick summary at the board meeting.</p> <p>Vicki received feedback from the board regarding the report.</p> <ul style="list-style-type: none"> <li>• The board shared their appreciation for the hard work of the team for completing</li> </ul>

	<p>investigations for all claims of the allegations, as well as recognized the important work of the Rights team. The Board was very interested in the Rights report.</p> <p><u>Member Questions and Comments:</u></p> <ol style="list-style-type: none"> <li>1. It was asked that Dr. Guadalupe bring back any issues of importance about what is going on with OCHN/behavioral health?</li> <li>2. The generation of rumors is huge so sharing facts [Dr. Guadalupe] at this meeting would be meaningful.</li> </ol>
<b>9. Rights Updates – Angie O’Dowd/Vicki Suder</b>	<p>Angie mentioned the following:</p> <ul style="list-style-type: none"> <li>• There will be 2 new rights staff starting on Monday 2/10/25. A new rights specialist and a new support specialist.</li> </ul> <p>Vicki mentioned the following:</p> <ul style="list-style-type: none"> <li>• Betty Ruoss’ 3<sup>rd</sup> term will end April 19, 2025.</li> <li>• Phillip Jo Jo 1<sup>st</sup> term will end April 19, 2025.</li> <li>• Lois Shulman’s 2<sup>nd</sup> term will end May 21, 2025.</li> <li>• Every year Arc Oakland gives out the Dove Awards. This year Elizabeth Martin will receive the Inspiration Award and Judi Summers will receive the Hall of Fame award on March 13, 2025.</li> </ul>
<b>10. Site Review Report – Angie O.</b>	<p>Angie reviewed the Site Visit Report that was shared with the members.</p> <ul style="list-style-type: none"> <li>• As of 1/7/25, 82 out of 493 total number of sites that require a site visit have been completed.</li> </ul>
<b>11. Agenda Items for the next meeting [Mar 6, 2025]</b>	<ul style="list-style-type: none"> <li>➤ Vote for Chair &amp; Vice Chair</li> <li>➤ Site Visit Report</li> <li>➤ Needs Assessment Input</li> <li>➤ Goal 2: Review in detail the “Your Rights Handbook”</li> <li>➤ Goal 4: Continue to get to know OCHN/Rights Leadership &amp; Committee members-Hunter Parker</li> <li>➤ Policy Review: RR 20.1 Dignity &amp; Respect</li> <li>➤ Goal 3: Inform the OCHN Board of community concerns as identified to the Board Representative</li> <li>➤ RRAC Member ending 1<sup>st</sup> Term [April 19, 2025]: Reappointment?</li> </ul>
<b>12. Public Comment</b>	No public comment
<b>13. Member Comments</b>	<ul style="list-style-type: none"> <li>• Judi S. appreciates the presentation by Renee J. and Amie K. and their willingness to share their experiences today.</li> </ul>

	<ul style="list-style-type: none"> <li>• Judi S asked if there are other policies we should also review, one at a time, as we go through the Your Rights Handbook</li> <li>• Hunter P. is glad he came back to the committee when he did, he is getting more enjoyment than the first time, he is learning a lot just by hearing Vicki speak at the RRAC meetings.</li> <li>• Betty R. asked if there was a reason why a person can only get 3 terms being on the RRAC.</li> </ul>
<b>14. Meeting Adjourned</b>	Meeting Adjourned

**Next Meeting: Thursday, March 6, 2025, at 4:00 pm**

*Tiffany Craig*      *2/6/2025*