

A SUMMARY OF YOUR RIGHTS

When You Receive Mental Health Services FROM THIS AGENCY

When you receive mental health services your rights are guaranteed by Michigan's Mental Health Code, other provisions of the law, and the constitutions of Michigan and the United States. Certain rights cannot be limited by statute, rule, court decision, or for treatment appropriate to your condition.

Limitation to your rights must be entered into your treatment record and must be periodically reviewed. When you are first accepted for service you (and your parent or guardian if you are a minor) must be given a summary of your rights.

CIVIL RIGHTS

When you receive services:

- you retain all rights, benefits, and privileges guaranteed bylaw
- you continue to have the right to vote in all elections, make contacts, make a will, hold or transfer property, marry, have a driver's license and manage your own affairs
- you are considered legally competent unless there has been a court decision of incompetence.

TREATMENT RIGHTS

You have the right:

- to have prepared and kept current a complete record of your condition and treatment
- to privileged communications with those who examine or treat you: information you provide may not be disclosed unless you agree in writing or unless allowed by statute, rule or court decision
- to refuse a procedure that may produce convulsions or coma and to refuse surgery unless you or your guardian (or parent if you are less than 18 years old) give written consent

PERSONAL RIGHTS

You have the right:

- you have the right to be treated with dignity and respect
- to be protected from abuse and not to be physically, sexually or otherwise abused, you may get help from a court
- to refuse to be fingerprinted or photographed by still, motion picture or video cameras, unless you or your guardian (or your parent if you are less than 18 years old) give written consent
- to report when any rights guaranteed by the Mental Health Code and other state or federal laws are violated
- to receive assistance through a rights advisor and an Office of Recipient Rights in protecting the rights guaranteed to you and in seeking action if your rights are violated

HOW TO REPORT VIOLATIONS

If you think your rights have been violated, you (or someone on your behalf) may report this:

- to a rights advisor at Oakland Community Health Network or within the facility in person or by telephone
- by mail to a rights advisor or the Office of Recipient Rights

Forms on which to report violations are available at your agency and from Oakland Community Health Network. When your violation report is received, a rights advisor will respond in writing if an investigation is conducted within 90 days. If you are not satisfied with the action taken you may write directly to Oakland Community Health Network Rights Appeal Committee at the address listed below.

This procedure does not limit your right to seek other remedies available, including the legal system.

Oakland Community Health Network
Office of Recipient Rights
5505 Corporate Drive
Troy, MI 48098
Office: (248) 858-1202 FAX: 1-855-828-4988
Toll Free: 1-877-RIGHTS-U

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