

## Citizens Advisory Committee

Meeting Date / Time: June 21, 2023, 9:30-11:30am  
 Location: OCHN (Troy) – Teams Virtual /Call-In  
 Facilitator: Diane Sansalone, Vice Chairperson  
 Liaison: Linda Bartaloni-Till, Customer Services Manager  
 Scribe: Valarie Spaven, Customer Service Support Specialist  
 Desired Results: ***Teamwork toward achieving committee goals.***



**Present:** **Amelia Jacobs**, CLS-OC; **Angela Taylor**, Vision’s Clubhouse; **Christie Kay**, ARC Oakland County; **Diane Sansalone**, Common Ground; **Glenda Vidosh**, Oakland Family Services; **James Helstowski**, FAIR Drop-In; **Lloyd Austin**, At-Large; **Lois Shulman**, At-Large; **Malkia Newman**, OCHN Board/CNS Anti-Stigma; **Matthew Fritzen**, Easterseals MORC (Chairperson); **Nancy Diane Carter**, OCHN CEEC; Pam Casper, CNS Healthcare; **Steve Ludwig**, JARC; **Tammy Wallace**, Our House Clubhouse; **Verdrina Mathews**, Easterseals MORC; Victoria Peterson, At-Large; Zach Cardinell, At-Large  
**Absent:** **Cheryl Patel**, At-Large; **Chris Wright**, My Place Center for Wellness; **Kimatha Greer**, Autism Alliance of MI; **Liz Janovits**, Training Treatment & Innovations; **Paulette Howell**, New Horizons; **Tammy Marshall**, Dreams Unlimited  
**Guests:** **Hillary Nusbaum**, OCHN Justice Services, Co-Responder  
**Scribe:** **Valarie Spaven**

### Minutes – June 21, 2023

	Agenda Item	Presented By	Discussion
I	<b>Welcome to Members, Guests</b>  <b>Approval of Agenda and Minutes from May 17, 2023</b>	<i>Diane Sansalone, Vice CAC Chair</i>	M. Fritzen made motion to approve the agenda and minutes as written. L. Austin seconded the motion.
II	<b>Public Comment / Announcements</b>	Members & Guests	No public comment.  M. Fritzen thanked everyone for their well wishes and reports he is doing well.

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III	<p><b>New Business</b></p> <ul style="list-style-type: none"> <li>• <b>Discussion / Vote on Future in Person CAC Meetings</b></li>   <li>• <b>OCHN Justice Services, Co-Responder Initiative</b></li> </ul>	<p><i>Linda Bartaloni-Till, Manager, Customer Services, OCHN</i></p> <p><i>Hillary Nusbaum, Clinician, Therapist, and Co-Responder, OCHN</i></p>	<p>CAC Members discussed options on returning to in person meetings. Members voted and agreed on meeting in person four times a year – August, October, March, and May. (June being back up date if inclement weather.)</p> <p>The Co-Responder Initiative began in 2021. Police Departments gathered data over a period of one year. Based on the data, they were awarded grants and funding to get the program up and running.</p> <p>Hillary works within the following four police departments: Auburn Hills, Birmingham, Bloomfield Township, and City of Rochester. She carries a police radio and listens to calls that deal with mental health such as domestic violence, family troubles, welfare checks, suspicious people, and neighbors. Using her own (unmarked) vehicle and wearing a police vest Hillary goes to the “on scene” calls and tries to help citizens get to the proper behavior health services they need. The ultimate goal, being jail diversion. Misdemeanor crimes are diverted and if there is a suicidal individual or person with mental health issues, then they try to get the individual support if they are willing to take it.</p> <p>The other part of Hillary’s job is to follow up on referral forms provided by police officers on calls that she did not participate in. Making sure people receive support and information about services available to them. Sometimes she is pulled in to assist</p>
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			<p>with detective cases with the prosecutor to say they don't want to file charges since the person needs mental health services and try to go that route of charging the individual.</p> <p>Hillary is also a trainer for CIT (Crisis Intervention Team) a 40-hour training for police who are trained on what to do in the event of a mental health crisis. It also provides them with de-escalation techniques they can use.</p> <p>Here are some comments from CAC Members:</p> <ul style="list-style-type: none"> <li>• We need more Co-Responders.</li> <li>• There are lots of people with undiagnosed issues.</li> <li>• There is lots of room to improve and expand.</li> <li>• We need to get with Oakland County Executive, Dave Coulter, to assist with this initiative.</li> <li>• We need to see more responders in the southern Oakland County area.</li> <li>• What about follow-up and outcomes?</li> </ul> <p>Hilary's Response to comments:</p> <ul style="list-style-type: none"> <li>• We need to build programs with other police agencies and help them to better understand the program. Trained Crisis Negotiators.</li> <li>• Wayne State is tracking data to see if this initiative makes a difference.</li> <li>• It's a matter of funding.</li> <li>• Officers believe in community policing but come at things other than social workers.</li> </ul>
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	<ul style="list-style-type: none"> <li>• <b>Director’s Report</b></li>   <li>• <b>Communications Report</b></li> </ul>	<p><i>Dana Lasenby, Executive Director/CEO, OCHN</i></p> <p><i>Christine Burk, Chief of Staff, OCHN and Suzanne Weinert, Director of Communications</i></p>	<p>The CAC Members have asked Hillary to come back at a later meeting and provide updates on how the Co-Responder Initiative on Oakland County is going. She agreed.</p> <p>Dana stated the organization has been working on improving service delivery and our funding and services are in good standing. We recently had an outside audit, and the report will be presented at the next Board Meeting on July 18<sup>th</sup>.</p> <p>Christine provided the Communications Report today since Suzanne Weinert is on vacation. Christine discussed the upcoming “Call to Solidarity” event that takes place on Wednesday, June 28<sup>th</sup> at OCHN, Troy Administrative Office, from 8:30am – 12:30pm. This event highlights Oakland County Executive, David Coulter, Networking, Social Determinants of Health and Mental Health, Panel Discussion, Breakout discussions and Opioid Crisis discussion.</p> <p>Recently, there have been several meetings and forums that are speaking the same conversation. Our new Board Member, Pastor Jones and Christine have discussed doing a better job of uniting our community partners (elected officials, non-profits, etc.) so we can be supportive of each other and not in competition. The focus is really on Social Determinants of</p>
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	<ul style="list-style-type: none"> <li>• <b>New CAC Member At Large</b></li> </ul>	<p><i>Linda Bartaloni-Till, Manager, Customer Services, OCHN</i></p>	<p>Health, Mental Health, and Homelessness and the role each of us plays supporting people who reside in Oakland County. The Minority Mental Health Month event is on Tuesday, July 11<sup>th</sup> at OCHN, Troy Administrative Office, from 9:00am – 12:30pm., with Hybrid option available. This event highlights: Faith-based panel, Youth discussion, Entertainment, Networking opportunities, and a light will be provided. Save the Date! “Your Voice, Your Value” Conference will take place on Thursday, August 17<sup>th</sup> from 8:30am – 12:30 pm and is at the OCHN building in Troy. Nomination forms are available on <a href="http://www.oaklandchn.org">www.oaklandchn.org</a> website for Peer Award and Your Voice Your Value Awards. If you need assistance filling out nomination forms, you may contact a member of the Communications Team by calling OCHN at (248) 858-1210. Also, a reminder to everyone to prepare for their Medicaid Renewal Restart. Update your information (name, address, phone number, email address, and any changes to your household or income at <a href="http://www.michigan.gov/mibridges">www.michigan.gov/mibridges</a> or contact your local Michigan Department of Health and Human Services (MDHHS) office. You may also contact the Beneficiary Help Line at 1-800-642-3195 for assistance (Mon-Fri, 8 AM – 7PM).</p> <p>CAC Members were impressed with Ms. Serlin-Resnick’s application and excited to bring her on as a new CAC member. She will join us at the July 19<sup>th</sup> meeting.</p>
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IV	<p>Old Business – Provider &amp; Committee Reports</p>	<p><b>Amelia Jacobs</b>, CLS</p> <p><b>Angela Taylor</b>, Visions Clubhouse</p> <p><b>Cheryl Patel</b>, At-Large</p> <p><b>Chris Wright</b>, My Place Center for Wellness</p> <p><b>Christie Kay</b>, ARC of Oakland County</p>	<p>The CLS CAC is looking for a new leader. The person who was leading the group recently resigned.</p> <p>No Report</p> <p>No Report (absent)</p> <p>No Report (absent)</p> <p>The ARC held their monthly meeting last week and had two new members present. We are excited for the <i>new</i> expansion with an <i>Advocacy Resource Center</i> coming in the fall of 2023. Our vision for the Advocacy Resource Center is to provide a safe and comfortable space where families can seek guidance and assistance in various capacities. We will provide a range of supportive services, including benefits counseling, access to educational materials, assistance navigating complex government entitlement guidelines, medical &amp; educational systems, and support networks. Our knowledgeable advocates can also help connect families to other needed community resources and activities. Additionally, this will be a space for direct care workers to utilize computers to participate in online trainings required for their role, as well as access to assistance in completing employment paperwork and documentation required for the Medicaid covered service provided.</p>
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		<p><b>Clubhouse Inspiration</b></p> <p><b>Diane Sansalone,</b> Common Ground</p> <p><b>Glenda Vidosh,</b> OFS</p>	<p>No Report (Vacant)</p> <p>No report, no CG CAC meeting</p> <p>OFS has had a busy month. They attended the Pride Festival in Ferndale a couple of weeks ago and turned out to be an amazing event.</p> <p>OFS Executive Leadership and Board of Directors has awarded staff an extra day off (Floating Holiday) in honor of celebrating Diversity, Equity, and Inclusion. This is to ensure people of various faiths are assured they will receive a day off for their special holiday. Last week, OFS hosted a job fair in Pontiac as they are hiring Therapists and Peers in their Children’s Learning Center. Anyone is welcome to apply.</p> <p>Friday, June 23<sup>rd</sup>, OFS employees will have their 5<sup>th</sup> Annual Road Rally that takes place around Pontiac. This gives employees a chance to connect with their co-workers.</p> <p>Join Oakland Family Services for our Fun Run event on Saturday, July 29, 2023. Be part of something great as we raise money to help build brighter futures for individuals and families in the community. This event is suitable for all ages, with participants given the choice to run or walk either the 5K (3.1 miles) or 1K (less than a mile). Register now for only \$35 and \$25, respectively! Kids 5 and under are free! Registration will kick off at 8 a.m. sharp, with the 1K commencing at 8:45</p>
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		<p><b>James Helstowski,</b> F.A.I.R., Drop-In</p> <p><b>Kimatha Greer,</b> AAOM</p> <p><b>Liz Janovits,</b> TTI</p> <p><b>Lloyd Austin,</b> At-Large</p> <p><b>Lois Shulman,</b> At-Large</p> <p><b>Malkia Newman,</b> CNS Anti-Stigma /OCHN Board</p>	<p>a.m., followed by the 5K. After crossing the finish line, celebrate with us and enjoy some family-friendly activities! Now is your chance to have fun for a great cause. Sign up today - we can't wait to see you there! Register today for this special event online or contact Katie Henwood at <a href="mailto:khenwood@ofsfamily.org">khenwood@ofsfamily.org</a> or 248.858.7766 ext. 1218 with questions.</p> <p>No report</p> <p>No report (absent)</p> <p>No report (absent)</p> <p>No report</p> <p>No report</p> <p>There was a presentation by OCHN Auditors regarding budget surplus for FY22 of how things have been reported in the past. There will be a corrective action plan taken with the OCHN Finance Department so there will be no future issues. There has been discussion regarding Medicaid Redetermination for persons eligible and if they have the supports the need to go through the redetermination process. If persons do not qualify</p>
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			for Medicaid, there are other programs like CCBHC (Certified Community Behavioral Health Clinic) so they would be covered in order to have access to care.
		<b>Matthew Fritzen, MORC</b>	No report
		<b>Community Housing Network</b>	No report (vacant)
		<b>Nancy Diane Carter, CEEC</b>	No report (No CEEC Meeting)
		<b>Pam Casper, CNS Healthcare</b>	As of June 12 <sup>th</sup> , all CNS Intake Analysts are working full time in the office. This allows CNS the increase for walk-in demand Intake. Intakes are still being conducted in person and by Tele-Health.
		<b>Paulette Howell, New Horizons</b>	No Report (absent)
		<b>Tammy Wallace, Our House Clubhouse</b>	No report
		<b>Verdrina Mathews, Easter Seals</b>	No report

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		<b>Victoria Peterson, At-Large</b>	No report
		<b>Zach Cardinell, AMORC</b>	No report
V	Public Comment / Announcements	Malkia Newman	<ul style="list-style-type: none"> <li>✓ The Community Health Association of Michigan (CMHAM) serves as an advocacy group and a trade organization for Michigan’s community mental health agencies. Its staff advocates with policymakers on behalf of Michiganders who need mental health care. It represents mental health care providers and payers in all of Michigan’s 83 counties. If you are interested in Government and Legislative issues, persons served can contact Robert Sheehan, Executive Director at CMHAM at <a href="mailto:rsheehan@cmham.org">rsheehan@cmham.org</a> where you can receive updates on what’s going on in Lansing and participate/provide feedback.</li> </ul>
		Glenda Vidosh	<ul style="list-style-type: none"> <li>✓ The Walk a Mile in My Shoes LIVE, IN-PERSON Rally! September 13, 2023 – Mark Your Calendar!! The 2023 INFORMATION PACKET will be available soon!</li> </ul>
VI	Adjournment		The Meeting was adjourned at 11:26am.
VII	Next Meeting		July 19, 2023 @ 9:30 am

