

## Citizens Advisory Committee



Meeting Date / Time: May 17, 2023, 9:30-11:30am  
 Location: OCHN (Troy) – Teams Virtual /Call-In  
 Facilitator: Matt Fritzen, Chairperson  
 Liaison: Linda Bartaloni-Till, Customer Services Manager  
 Scribe: Valarie Spaven, Customer Service Support Specialist  
 Desired Results: ***Teamwork toward achieving committee goals.***

Present: **Lloyd Austin**, At-Large; **Christine Burk**, Chief of Staff, OCHN Communications & Community Outreach; **Nancy Diane Carter**, CEEC; Zach **Cardinell**, At-Large; **Pam Casper**, CNS Healthcare; **Matthew Fritzen**, (Chairperson) MORC; **James Helstowski**, F.A.I.R. Drop-In Center; **Paulette Howell**, New Horizons; **Mark Jones**, OCHN; **Steve Ludwig**, JARC; **Verdrina Mathews**, Easter Seals; **Malkia Newman**, CNS Healthcare Anti- Stigma Team / OCHN Board; **Diane Sansalone**, (Vice-Chairperson) Common Ground, **Lois Shulman**, At-Large; **Valarie Spaven**, OCHN; **Linda Bartaloni-Till**, OCHN; **Glenda Vidosh**, Oakland Family Services; Tammy **Wallace**, Our House Clubhouse; **Suzanne Weinert**, OCHN  
Absent: **Amelia Jacobs**, Community Living Services; **Angela Taylor**, Visions Clubhouse **Cheryl Patel**, At-Large; **Chris Wright**, My Place Center for Wellness; **Christie Kay**, ARC of Oakland County; **Dana Lasenby**, Executive Director/CEO, OCHN; **Kimatha Greer**, AAOM; **Liz Janovits**, TTI; **Logan Kavalor**, My Place Center for Wellness; **Tammy Marshall**, Dreams Unlimited Clubhouse; **Victoria Peterson**, At-Large  
Guests: **Cameron McClure**, Oakland County Senior Advisory Council  
Scribe: **Valarie Spaven**

### Minutes – May 17, 2023

	Agenda Item	Presented By	Discussion
I	<b>Welcome to Members, Guests</b>  <b>Approval of Agenda and Minutes from April 19, 2023</b>	<i>Matthew Fritzen CAC Chair</i>	L. Shulman made motion to approve the agenda and minutes as written. L. Austin seconded the motion.
II	<b>Public Comment / Announcements – “See the Good” Disability Awareness Video</b>	Members & Guests	L. Shulman announced she works in a school and wants to make people aware there is a shortage of medication used for ADHD. Parents are complaining that the medications they can get experience different effects. If people are experiencing unexplained effects, they should check with their pharmacy and/or doctor.  March was recognized as National Disability Awareness Month and serves as an opportunity to increase awareness and promote

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			<p>inclusivity for individuals with disabilities. Easterseals MORC took an innovative approach to promote inclusivity and shift the focus from disability to ability with its “<i>See The Good</i>” campaign. Matt Fritzen was featured in a recent video on WXYZ Detroit. He is a Peer Mentor with Easter Seals MORC and enjoys spending time with friends, competing in the MI Victory Games, and advocating for the inclusion of Michiganders with disabilities. Matt encouraged people to talk about their disability when people are curious or ask them questions.</p> <ul style="list-style-type: none"> <li>• CAC Members commented that the video was well received and gave their personal input.</li> <li>• One who is visually impaired, said you learn by educating and does not mind talking about it.</li> <li>• We should act as ambassadors for mental health and be a trusted resource.</li> <li>• We are all human beings and navigate differently.</li> </ul> <p>Matt notified members he will not be at the June CAC Meeting and D. Sansalone (Vice-Chair) will be facilitating the meeting.</p>
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III	<b>New Business</b>		
	<ul style="list-style-type: none"> <li>• <b>Council Discussion – Future in Person Meetings</b></li> </ul>	<p><i>Linda Bartaloni-Till, Manager, Customer Services, OCHN</i></p>	<p>Last month we had a hybrid meeting and would like feedback from members that attended in person. Members previously discussed having meetings in person two times per year. A survey will be sent out asking members their preference, how many (future) in person meetings they would like and what months.</p>
	<ul style="list-style-type: none"> <li>• <b>Oakland County Senior Advisory Council</b></li> </ul>	<p><i>Cameron McClure, 1<sup>st</sup> Vice Chairperson and Oakland County District 10 Representative</i></p>	<p>Mr. McClure introduced himself as First Vice-Chairperson and District 10 Representative for the Oakland County Senior Advisory Council. The council was established in 1992 by late Oakland County Executive, L. Brooks Patterson. Their primary purpose is to advise the County Executive on the needs and services required by the elderly and to point out gaps in the elderly network. By 2030, the number of Americans 60 years of age and over, will have more than doubled - which will mean that one in every five Americans will be in this group. As more people are becoming <i>older adults</i>, they bring different expectations, experiences, and preferences to aging than their parents or grandparents did. Oakland County is pleased to offer this website as a guide for older adults who are looking for information about <i>aging well</i>. Many resources are available for housing, health, medical, legal issues, and local services as well as other valuable information.</p>
<ul style="list-style-type: none"> <li>• <b>Director’s Report</b></li> </ul>	<p><i>Christine Burk, Chief of Staff, OCHN</i></p>	<p>C. Burk stepped in for Dana who was absent and presented her Director’s Report for the month of May. First, Ms. Lasenby recognized OCHN Staff/ Crisis Intervention Team (CIT) for providing their support after the recent death of the Oakland County Health Officer. Oakland</p>	

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			<p>CIT were at various sites, and the Health Division throughout the day(s) following. There will be another grief counseling session set up this week and have been in contact with the Health Division for whatever support they may need.</p> <p>Highlights in May Director’s Report:</p> <p><b>ACCESS</b></p> <ul style="list-style-type: none"> <li>• Currently under development, OCHN is creating a Threat Assessment Team under the leadership of Chief Medical Officer, Dr. Pozios. A plan to work with school districts and law enforcement to identify and address threats within schools.</li> </ul> <p><b>COMMUNITY</b></p> <ul style="list-style-type: none"> <li>• OCHN participates in at least (4) community events a month, maintain a strong social media presence.</li> <li>• Earlier this spring, CEO Ms. Lasenby and Chief Clinical Officer, Kimberly Flowers delivered testimony before the State Health Policy Committee to advocate for the public community mental health system.</li> <li>• OCHN provided tours of the Youth and Family Care Connection (YFCC) for a number of elected officials.</li> </ul> <p><b>CRISIS SERVICES &amp; INTEGRATED HEALTHCARE</b></p> <ul style="list-style-type: none"> <li>• Crisis services took more than 2,700 calls for a total of 14,769 in FY23 (year to date).</li> <li>• Hospital liaison worked with 47 people to reduce time spent in Emergency Room.</li> <li>• 11 new admissions to either the Opioid Health Home or SUD Health Home, bringing total persons served by the homes in FY23 to 125</li> </ul>
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	<ul style="list-style-type: none"> <li><b>Communications Report</b></li> </ul>	<p><i>Suzanne Weinert, Director of Communications</i></p>	<p>On April 13, the State released an updated systems module that now captures measures for the Certified Community Behavioral Health Center (CCBHC) Measures. We will be monitoring this data quarterly and sharing it with the CCBHCs.</p> <p>Submitted grant to RTA for transportation to support service coordination and improve the social determinants of health for persons served.</p> <p><b>PROVIDER RELATIONS – CONTRACTS</b></p> <ul style="list-style-type: none"> <li>OCHN is reviewing service models to ensure alignment with Key Performance Indicators and other performance indicators from MDHHS – lead to “Value Based Care.”</li> </ul> <p><b>WORKFORCE</b></p> <ul style="list-style-type: none"> <li>HR Staff attended college-sponsored career fairs for staff recruitment and continue to create more internship opportunities.</li> <li>OCHN achieved designation as “Great Place to Work” that is based on results of a comprehensive, third-party survey of employees. OCHN has convened an Inclusion, Diversity, Equity, Accessibility or IDEA Committee to review OCHN’s progress toward Diversity, Equity, Inclusion (DEI) goals, including reviewing DEI data and outcomes.</li> </ul> <p>*Director’s Report provided in mailing packet for members to review</p> <p>May has been a busy month of events and messaging, highlighting “<i>May is Mental Health Month.</i>”</p> <p><b>KEY HIGHLIGHTS:</b></p> <ul style="list-style-type: none"> <li>A drive-thru resource event took place on Saturday, May 6<sup>th</sup> in four different quadrants of Oakland County. Information</li> </ul>
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			<p>and hand-outs were provided to the public about OCHN and provider agencies.</p> <ul style="list-style-type: none"> <li>• OCHN hosted an all-Provider meeting, a successful event with 80-90 in attendance. It was a wonderful opportunity to share initiatives with providers face-to-face.</li> <li>• Our BEST Event is coming up Saturday, May 20<sup>th</sup> on Armed Forces Day. This 2<sup>nd</sup> Annual Vets event will be held at the United Wholesale Sports Complex in Pontiac from 10am-2pm. with plenty of activities and guest speakers for everyone to enjoy. Lunch will be provided.</li> <li>• Minority Mental Health event July 11<sup>th</sup> from 9am-12pm in Troy. More information to be announced.</li> </ul>
IV	<p>Old Business – Provider &amp; Committee Reports</p>	<p><b>Amelia Jacobs</b>, CLS</p> <p><b>Angela Taylor</b>, Visions Clubhouse</p> <p><b>Cheryl Patel</b>, At-Large</p> <p><b>Chris Wright</b>, My Place Center for Wellness</p> <p><b>Christie Kay</b>, ARC of Oakland County</p> <p><b>Clubhouse Inspiration</b></p>	<p>No report (absent with notice)</p> <p>No report (absent)</p> <p>No report (absent)</p> <p>No report (absent)</p> <p>No report (absent)</p> <p>(Vacant)</p>

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		<p><b>Diane Sansalone</b>, Common Ground</p> <p><b>Glenda Vidosh</b>, OFS</p> <p><b>James Helstowski</b>, F.A.I.R., Drop-In</p> <p><b>Kimatha Greer</b>, AAOM</p> <p><b>Liz Janovits</b>, TTI</p> <p><b>Lloyd Austin</b>, At-Large</p>	<p>No report</p> <p>Oakland Family Services (OFS) is going to have a booth at Ferndale PRIDE on Saturday, June 3, 2023. This festival celebrates the progress made by the LGBTQIA community through music, stage performances, vendors, a kid’s area, food trucks and more.</p> <p>On Friday, June 9, 2023, OFS will be hosting a <i>Pathways to Hope</i> Career Fair from 10am - 6pm located at 114 Orchard Lake Rd., Pontiac, MI 48341. They will be offering same-day interviews for Preschool Teachers, Therapists and Foster Care Case Managers. Attendees will be entered into a raffle for \$100 Amazon gift card!</p> <p>No report</p> <p>No report (absent)</p> <p>No report (absent)</p> <p>L. Austin encouraged everyone to support Easterseals MORC by attending Easterseals MORC Miracle League of Michigan, Michigan’s FIRST adaptive baseball field. The program provides children with behavioral and/or physical challenges an opportunity to play baseball as a team member in an organized league, both competitive and non-competitive. Games are played at Friendship Park in Orion Twp.</p>
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		<p><b>Lois Shulman, At-Large</b></p> <p><b>Malkia Newman, CNS Anti-Stigma /OCHN Board</b></p> <p><b>Matthew Fritzen, MORC</b></p> <p><b>Community Housing Network</b></p> <p><b>Nancy Diane Carter, CEEC</b></p>	<p>(Lloyd helped build) and in Southfield. “This is an uplifting and heartwarming event, you won’t want to miss!”</p> <p>No report</p> <p>No report</p> <p>No report</p> <p>(Vacant)</p> <p>The Community Evaluation and Education Committee (CEEC) met on Wednesday, 05/03/23 for its second bimonthly meeting of 2023. Betty Ruoss, Chairperson of the CEEC, conducted the meeting.</p> <p>Frances Carley, Deputy Director of Strategic Initiatives attended to go over the OCHN Needs Assessment and to get feedback from the CEEC members. Lindsay McCracken went over the Member Experience Report – the ECHO (Experience of Care and Health Outcomes for 2022).</p> <p>CEEC members asked questions, provided comments, and thanked both Frances and Lindsay for coming to their committee and gathering their feedback.</p>
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		<p><b>Pam Casper</b>, CNS Healthcare</p> <p><b>Paulette Howell</b>, New Horizons</p> <p><b>Tammy Wallace</b>, Our House Clubhouse</p> <p><b>Verdrina Mathews</b>, Easter Seals</p> <p><b>Victoria Peterson</b>, At-Large</p>	<p>Alexis Mitchell reviewed the Behavioral Health Homes Policy.</p> <p>The next CEEC meeting is Wednesday, July 5th, 2023. It will be a virtual / Microsoft Teams meeting. At this meeting we will be having our biannual election of officers. We will plan for an in person or hybrid meeting for September 6th, 2023.</p> <p>No report</p> <p>New Horizons and other organizations are still looking for workers. There are quite a few openings, but not enough supported employment.</p> <p>No report</p> <p>No report. Comment: There have been repeated instances of police forces having violent interactions with individuals with behavioral health issues. Ms. Mathews asked if we could discuss more viable solutions regarding these situations.                  Response: Ms. Bartaloni-Till advised CAC Members that OCHN has Co-Responders on staff that collaborate with various police agencies in the county. We could have this group talk to our members at a future meeting and share some of the efforts OCHN is making on and improving.</p> <p>No report (absent)</p>
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		<p><b>Zach Cardinell, AMORC</b></p>	<p>Zach also stated the Miracle League is a great league and has been fortunate to attend and supported by Easterseals MORC. AMORC will be rebranding in the coming weeks or months and working hard to recruit parents of younger children to become active in advocating for the future for their children receiving services. More details to be released over the next few weeks!</p>
<p>V</p>	<p>Public Comment / Announcements</p>		<p>M. Fritzen announced he will be participating in the MI Victory Games located in Lansing every year. He has entered several events over the past 30 years and loves it.</p> <p>P. Casper announced Oakland Community Health Network's (OCHN) Advocacy Workgroup has a goal of transforming the Direct Care Worker (DCW) position into a publicly recognized and respected health care career that includes annual merit pay increases, paid time off, and health insurance. Michigan legislators are developing the State's 2024 operational budget now. This includes allocating funding to important community priorities. Add your voice to the conversation about the House's recommendation for a \$2.50 Direct Care Worker (DCW) pay increase. The budget is scheduled to be completed by June, so <b>your input is needed today.</b></p> <p>Oakland Community Health Network's Advocacy Workgroup is sharing suggested messaging and contact information to assist in your efforts. Social media graphics with the advocacy messaging below and contact information for our legislators has been attached <a href="https://publicsectorconsultants.com/direct-care-behavioral-health-workforce/">https://publicsectorconsultants.com/direct-care-behavioral-health-workforce/</a> <a href="http://publicsectorconsultants.com/">http://publicsectorconsultants.com/</a></p>

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VI	Adjournment		The Meeting was adjourned at 11:13am
VII	Next Meeting		June 21, 2023 @ 9:30 am

Respectfully submitted,  
Valarie Spaven  
Valarie Spaven, OCHN – Customer Service

May 26, 2023  
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Date