

Citizens Advisory Committee

Meeting Date / Time: December 21, 2022, 9:30-11:30am
 Location: OCHN (Troy) – Teams Virtual /Call-In
 Facilitator: Matt Fritzen, Chairperson
 Liaison: Linda Bartaloni-Till, Customer Services Manager
 Scribe: Valarie Spaven, Customer Service Support Specialist
 Desired Results: ***Teamwork toward achieving committee goals.***



Present: **Lloyd Austin**, At-Large; **Christine Burk**, Chief of Staff, OCHN Communications & Community Outreach; **Nancy Diane Carter**, CEEC; **Zach Cardinell**, At-Large; **Pam Casper**, CNS Healthcare; **Matthew Fritzen**, (Vice-Chairperson) MORC; **Jackie Heller**, At-Large; **James Helstowski**, F.A.I.R. Drop-In Center; **Amelia Jacobs**, Community Living Services; **Liz Janovits**, TTI; **Mark Jones**, OCHN-Customer Services Specialists; **Christie Kay**, ARC of Oakland County; **Michelle Malmgren**; Community Housing Network; **Tammy Marshall**; Dreams Unlimited Clubhouse; **Verdrina Mathews**, Easter Seals; **Cheryl Patel**, At-Large; **Victoria Peterson**, At-Large; **Diane Sansalone**; Common Ground **Lois Shulman**, (Chairperson) At-Large; **Valarie Spaven**, OCHN-Support Specialists; **Linda Bartaloni-Till**, OCHN-Manager of Customer Services; **Tammy Wallace**, Our House Clubhouse

Absent: **Reena Naami-Dier**, OCHN Board; **Kimatha Greer**, AAOM; **Paulette Howell**, New Horizons; **Logan Kavalari**, My Place Center for Wellness; **Dana Lasenby**, OCHN Executive Director/CEO; **Malkia Newman**, CNS Healthcare Anti- Stigma Team; **Glenda Vidosh**, Oakland Family Services; **Ryan Wilson**, Clubhouse Inspiration; **Chris Wright**, My Place Center for Wellness

Guests: **Steve Ludwig**, JARC; **Vicki Suder**, Director of Rights & Advocacy; **Adam Jenovai**, Deputy Executive Director/COO, OCHN

Scribe: **Valarie Spaven**

Minutes – December 21, 2022

	Agenda Item	Presented By	Discussion
I	Welcome to Members, Guests Approval of Agenda and November Minutes	<i>Matthew Fritzen CAC Chair</i>	The meeting was called to order at 9:30am. M. Fritzen welcomed members and guests. Roll call attendance was taken. The December agenda was approved as amended. (C. Rowe cancelled presentation due to absence.) The November minutes were approved as amended.
II	Public Comment / Announcements	Members & Guests	<ul style="list-style-type: none"> L. Austin stated we need to stay on guard regarding privatization. We need to educate the public about the difference between public and private mental health care. V. Peterson wants to put the discussion on the table for a future CAC meeting.

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			<ul style="list-style-type: none"> Z. Cardinell suggested if members want to form a sub-group to write a position statement and send to legislators, we can discuss at January CAC meeting.
III	<p>New Business</p> <ul style="list-style-type: none"> Recipient Rights Process 	<p><i>Vicki Suder, Director, Rights & Advocacy, OCHN</i></p>	<p>Ms. Suder explained the Recipient Rights process is a law established in the Michigan Mental Health Code. The functions of the Office of Recipient Rights are outlined within the Michigan Mental Health Code and the related Administrative Rules.</p> <p>The objectives discussed were:</p> <ul style="list-style-type: none"> Understanding the origin of rights complaints. Understanding the investigative process. Understand options upon closure of a rights investigation. <p>To reach the Office of Recipient Rights to file a complaint or speak to a Rights Specialist you may call (877) 744-4878. You may also fax a complaint to (947) 218-3843.</p>
	<ul style="list-style-type: none"> Director’s Report 	<p><i>Christine Burk, Chief of Staff</i></p>	<p>Christine gave Dana’s report:</p> <p>Dana gave her presentation to the Board on December 17th. and discussed intentional efforts made in the past year to accomplish specific goals as they pertain to the Annual Report and Strategic Plan. Some key points and highlights that were focused on</p> <ul style="list-style-type: none"> Expansion of ACCESS increasing the hours to 8am – 8pm to give families more flexibility in the times they had allotted for seeking help. Launching of new School Mental Health Navigator program.

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	<ul style="list-style-type: none"> Communications Report 	<p><i>Christine Burk, Chief of Staff, OCHN</i> <i>Suzanne Weinert, Director, Communications & Community Outreach</i></p>	<ul style="list-style-type: none"> Improving crisis care and the creation of our Youth and Family Care Connection Unit. This is located at the Resource and Crisis Center.
	<ul style="list-style-type: none"> Welcome and Introduction, OCHN Deputy Executive Director/COO 	<p><i>Adam Jenovai, Deputy Executive Director / COO, OCHN</i></p>	<p>Christine announced the Lame Duck was defeated by both Democrats and Republicans. We were thankful for their support in not privatizing the mental health system. We have plans in place about moving forward with our advocacy initiatives. Hear Capital Services, Consultant Ben Bodkin give a Legislative update at the January 9th Committee of the Whole meeting. There is a Legislative Breakfast scheduled from 9-11am on January 30th with elected officials to discuss advocacy efforts and strategic plan moving forward. There is a Law Enforcement Appreciation and Awards Breakfast scheduled on January 9th from 11-1am. Both will take place at OCHN.</p> <p>Adam began his career at OCHN on September 7, 2022. Prior to that, he served as Chief of Operation in Macomb County and Wayne County. His role here at OCHN is to make sure the Leadership Team is communicating and keeping focused on higher level goals and projects. Adam is also keeping focused on making sure the needs of people served are met and services are running smoothly.</p>
IV	Old Business – Provider & Committee Reports	Amelia Jacobs, CLS	CLS is being restructured. CLS CAC is adding new members.

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		Cheryl Patel , Member At-Large	No report
		Chris Wright , My Place Center for Wellness	No report (absent)
		Christie Kay , ARC of Oakland County	No report
		Diane Sansalone , Common Ground	Common Ground is no longer taking care of Youth Runaway Center and will now be handled by Lighthouse Services. The OASIS program for pediatrics will be transitioned over to New Oakland.
		Glenda Vidosh , OFS	No report (absent)
		Jackie Heller , Member At-Large	No report
		James Helstowski , F.A.I.R., Drop-In	There are 50-60 members going to Drop-In daily. December 23 rd celebrating holiday at Drop-In.
		Kimatha Greer , AAOM	No report (absent)
		Liz Janovits , TTI	No report
		Lloyd Austin , Member At-Large	No report (absent)

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		Logan Kavalor , My Place Center for Wellness (Alternate)	No Report (absent)
		Malkia Newman , CNS Anti-Stigma	No report (absent)
		Matthew Fritzen , MORC	No report
		Michelle Malmgren , Community Housing Network	No report
		Nancy Diane Carter , CEEC	No report
		Pam Casper , CNS Healthcare	No report
		Paulette Howell , New Horizons	No report (absent)
		Reena Naami-Dier , OCHN Board	No report (absent with notice)
		Ryan Wilson , Clubhouse Inspiration	No report (absent)
		Tammy Wallace , Our House Clubhouse	December 22 nd Clubhouse is having White Elephant, December 24 th is Clubhouse Holiday Brunch.

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		Verdrina Mathews , Easter Seals Victoria Peterson , Community Housing Network Zach Cardinell , AMORC	Looking forward to the holiday party and December fundraiser. No report No report
V	Public Comment / Announcements		
VI	Adjournment		The Meeting was adjourned at 11:25 am
VII	Next Meeting		January 18, 2023 @ 9:30 am

Respectfully submitted,

Valarie Spaven

Valarie Spaven, OCHN – Customer Service

January 3, 2023

Date